# **Agenda** Children and Families Overview and Scrutiny Panel

## Friday, 7 July 2023, 10.00 am Council Chamber, County Hall, Worcester

All County Councillors are invited to attend and participate

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## **DISCLOSING INTERESTS**

#### There are now 2 types of interests: <u>'Disclosable pecuniary interests'</u> and <u>'other disclosable interests'</u>

## WHAT IS A 'DISCLOSABLE PECUNIARY INTEREST' (DPI)?

- Any employment, office, trade or vocation carried on for profit or gain
- **Sponsorship** by a 3<sup>rd</sup> party of your member or election expenses
- Any **contract** for goods, services or works between the Council and you, a firm where you are a partner/director, or company in which you hold shares
- Interests in **land** in Worcestershire (including licence to occupy for a month or longer)
- **Shares** etc (with either a total nominal value above £25,000 or 1% of the total issued share capital) in companies with a place of business or land in Worcestershire.

### NB Your DPIs include the interests of your <u>spouse/partner</u> as well as you

### WHAT MUST I DO WITH A DPI?

- Register it within 28 days and
- Declare it where you have a DPI in a matter at a particular meeting
  you must not participate and you must withdraw.
- NB It is a criminal offence to participate in matters in which you have a DPI

## WHAT ABOUT 'OTHER DISCLOSABLE INTERESTS'?

- No need to register them but
- You must **declare** them at a particular meeting where: You/your family/person or body with whom you are associated have a **pecuniary interest** in or **close connection** with the matter under discussion.

## WHAT ABOUT MEMBERSHIP OF ANOTHER AUTHORITY OR PUBLIC BODY?

You will not normally even need to declare this as an interest. The only exception is where the conflict of interest is so significant it is seen as likely to prejudice your judgement of the public interest.

## DO I HAVE TO WITHDRAW IF I HAVE A DISCLOSABLE INTEREST WHICH ISN'T A DPI?

Not normally. You must withdraw only if it:

- affects your **pecuniary interests OR** relates to a **planning or regulatory** matter
- AND it is seen as likely to prejudice your judgement of the public interest.

## DON'T FORGET

- If you have a disclosable interest at a meeting you must **disclose both its existence** and nature – 'as noted/recorded' is insufficient
- **Declarations must relate to specific business** on the agenda
  - General scattergun declarations are not needed and achieve little
- Breaches of most of the **DPI provisions** are now **criminal offences** which may be referred to the police which can on conviction by a court lead to fines up to £5,000 and disqualification up to 5 years
- Formal **dispensation** in respect of interests can be sought in appropriate cases.

Head of Legal and Democratic Services July 2012 WCC/SPM summary/f



## Children and Families Overview and Scrutiny Panel Friday, 7 July 2023, 10.00 am, County Hall, Worcester

## Membership

#### Councillors:

Cllr Steve Mackay (Chairman), Cllr David Chambers (Vice Chairman), Cllr Mel Allcott, Cllr Kyle Daisley, Cllr Nathan Desmond, Cllr Matt Jenkins, Cllr Jo Monk, Cllr Tony Muir and Cllr David Ross

#### **Co-opted Church Representatives (for education matters)** Mr Tim Reid

#### Parent Governor Representatives (for education matters)

Mr Mark Hughes

ltem No	Subject	Page No			
1	Apologies and Welcome				
2	Declaration of Interest and of any Party Whip				
3	<b>Public Participation</b> Members of the public wishing to take part should notify the Assistant Director for Legal and Governance in writing or by e-mail indicating both the nature and content of their proposed participation no later than 9.00am on the working day before the meeting (in this case 6 July 2023). Further details are available on the Council's website. Enquiries can also be made through the telephone number/e-mail address listed in this agenda and on the website.				
4	Worcestershire Safeguarding Children Partnership Annual Report 2021-2022 (Indicative timing: 10.05 – 10.45am)	1 - 56			
5	Worcestershire Children First and the Independent Care Review (Indicative timing: 10.45 – 11.25am)	57 - 70			
6	Performance and 2022/23 Year End Budget Monitoring (Indicative timing: 11.25 - 11.55am)	71 - 100			
7	Work Programme (Indicative timing: 11.55am – 12.05pm)	101 - 104			

Agenda

Agenda produced and published by the Assistant Director for Legal and Governance, County Hall, Spetchley Road, Worcester WR5 2NP. To obtain further information or hard copies of this agenda, please contact Alyson Spall/ Alyson Grice 01905 844962 email: <a href="mailto:scrutiny@worcestershire.gov.uk">scrutiny@worcestershire.gov.uk</a>

All the above reports and supporting information can be accessed via the Council's Website

### NOTES

#### Webcasting

Members of the Panel are reminded that meetings of the Children and Families Overview and Scrutiny Panel are Webcast on the Internet and will be stored electronically and accessible through the Council's Website. Members of the public are informed that if they attend this meeting their images and speech may be captured by the recording equipment used for the Webcast and may also be stored electronically and accessible through the Council's Website.



## CHILDREN AND FAMILIES OVERVIEW AND SCRUTINY PANEL 7 JULY 2023

## WORCESTERSHIRE SAFEGUARDING CHILDREN PARTNERSHIP ANNUAL REPORT 2021-2022

### Summary

 The Independent Chair of the Worcestershire Safeguarding Children Partnership (WSCP) has been invited to present the WSCP Annual Report 2021-2022 (attached as Appendix 1).

### Background

- 2. The Children and Social Work Act 2017 places a responsibility on the three safeguarding partners in each local authority area, these being the local authority, the local integrated care board and the chief officer of police, to make arrangements to work together to safeguard and promote the welfare of all children in their area. Within Worcestershire the three safeguarding partners are supported in fulfilling this responsibility by the Worcestershire Safeguarding Children Partnership (WSCP).
- 3. The three safeguarding partners are also required to publish a report at least once in every 12-month period detailing their progress. This report should include an update on a number of areas as set out in Chapter 3 of Working Together to Safeguard Children (July 2018) including how effective the arrangements have been in practice, evidence of the impact of the work of the safeguarding partners and relevant agencies on outcomes for children and families from early help to looked-after children and care leavers, an analysis of where further progress still needs to be made and ways in which the partners have sought and utilised feedback from children and families to inform their work and influence service provision.
- 4. The report is made publicly available through publication on the WSCP website. In addition, it will be subject of scrutiny within both the NHS Herefordshire and Worcestershire Integrated Care Board and West Mercia Police and shared with all other relevant partner agencies. There is also a statutory requirement to share this report with both the National Child Safeguarding Practice Review Panel and the What Works Centre for Children's Social Care.
- 5. This is the third annual report published by the WSCP since it replaced the Worcestershire Safeguarding Children Board on 30 September 2019.

## Key points from the WSCP Annual Report 2021/2022

- 6. This reporting period has seen significant national scrutiny of how we work together to safeguard children and young people. The tragic deaths of Arthur Labinjo-Hughes and Star Hobson led to the publication in May 2022 of the national "Child Protection in England" report, which makes eight recommendations on how we collectively safeguard and protect children. Further, in May 2022 Josh MacAlister's independent review of children's social care was published. In response to these reports the government has now established a cross-departmental Ministerial Group focussed on Child Protection, supported by the newly formed Multi-Agency Safeguarding Partner Performance Board (MASPP), and it is anticipated in the forthcoming months WSCP collectively and the safeguarding partners as individual agencies will be asked to consider and manage potentially wide reaching changes across our multi-agency child safeguarding systems.
- 7. This reporting period also saw the publication of a number of other reports which carried potential learning for all safeguarding children's partnerships. The Solihull Joint Targeted Area Inspection (JTAI) report was published in February 2022, followed by the report from the Independent Inquiry into Child Sexual Exploitation in Telford (July 2022), and the final report from the Independent Inquiry into Child Sexual Abuse (IICSA) in October 2022.
- 8. The National Child Safeguarding Practice Review Panel has also been particularly active during this reporting period. In addition to the national review mentioned above, the Panel has also undertaken a review into safeguarding children with disabilities and complex needs in residential settings, and published briefing papers covering bruising in non-mobile infants and children and multi-agency safeguarding and domestic abuse, focusing specifically on children and young people affected by domestic abuse.

## What have we done as a Safeguarding Partnership?

- 9. Following the Solihull Joint Targeted Area Inspection (JTAI) the Independent Chair of WSCP asked each of the Worcestershire safeguarding partners to provide responses to the specific JTAI findings relevant to their agencies. Comprehensive responses were received from each partner, full details of which are contained within main report.
- 10. The WSCP Executive has examined how it can support timely information sharing between agencies, whilst also seeking to improve our position on the proportion of referrals into the Family Front Door which meet threshold. As a result of these discussions, the safeguarding partners have funded additional resources within the Worcestershire Family Front Door. These posts help to both manage Family Front Door referrals, particularly from those agencies with high referral volumes and low conversion rates and provide administrative support for Operation Encompass notifications to Early Years settings in line with a current national pilot.
- 11. The national review of the safeguarding of children with disabilities and complex health needs in residential settings has examined the experiences of 108 children and young adults placed from 55 local authorities, including Worcestershire, at

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specific settings. A comprehensive response has been provided to the National Panel by Worcestershire Children First and was also shared with the WSCP Executive for reassurance as to the effectiveness of the local response.

## **GET SAFE**

- 12. As part of the follow up to the Child Safeguarding Practice Review 'Sarah', published in August 2021, a multi-agency audit has been completed within the GET SAFE Partnership Group which demonstrated that child protection procedures are followed and strategy meetings are convened appropriately with the correct agencies in attendance, and that missing intervention and Multi-Agency Child Exploitation (MACE) meetings are not being used in place of child protection procedures, but instead complement them.
- 13. WSCP has introduced a multi-agency dataset within the GET SAFE Partnership Group, which contributes to WSCP's increased understanding of child safeguarding in Worcestershire. There have been a number of different initiatives organised during this reporting period designed to engage with young people on GET SAFE and GET THERE, including successful events run at the Malvern Theatre and the Swan Theatre in Worcester by the GET SAFE Team working with Ready Steady Worcestershire, the Steer Clear initiative which delivers workshops to young people and their families about the dangers of carrying knives, a visit to Worcestershire of the Knife Angel, which is the National Monument Against Violence and Aggression, and the Anti-Violence Bee tour of Worcestershire, which is an initiative aimed at educating and engaging with young people about the dangers of carrying weapons.
- 14. In relation to strengthening WSCP links with other local partnerships, the safeguarding partners have sought and received reassurance from both Community Safety Partnerships within Worcestershire as to their approach to considering the need to safeguard children and young people within their current priorities and any future priority setting. Work has also been completed with the Worcestershire Safeguarding Adults Board (WSAB) to ensure that the current Worcestershire Child Exploitation processes align with the Complex Adult Risk Management (CARM) Framework being introduced by colleagues within the Adults Board.
- 15. In relation to online exploitation across Worcestershire, processes for the sharing of information by Police with Children's Social Care prior to enforcement action, normally the execution of a warrant at a home address, have been reviewed and support systems developed for children and parents after online Child Sexual Exploitation (CSE) warrants have been completed. This is to minimise the potential impact on innocent occupants who do not have access to the Criminal Justice care process. Keeping children safe online remains a complex area for professionals, with a significant proportion of all offenders coming to the notice of Police being under the age of eighteen and linked with watching extreme online content, and there continues to be an increasing demand generally across all forms of online exploitation and abuse.

## **Quality Assurance Practice and Procedures Group**

- 16. The WSCP Quality Assurance Practice and Procedures (QAPP) Group has also supported the embedding of the learning from the 'Sarah' review. A set of questions designed to clarify how individual agencies had responded to the recommendations from this review was circulated, and from the various responses WSCP were able to secure assurance that the learning from the 'Sarah' child safeguarding practice review has been acted upon by local agencies across Worcestershire, and examples of the detailed responses received are provided within the full report.
- 17. The QAPP Group has also completed a multi-agency audit of the services provided to children with special educational needs and disabilities. This audit considered the children's experiences of those services and how they have had their voices heard and responded to. The audit returns identified a number of areas of good practice within the work of the various agencies, however as with all multi-agency audits, areas for improvement were also identified. A learning briefing was produced and circulated to practitioners and can be read here: <u>Multi-Agency Audit: Voice of the Child and SEND (office.com)</u>. The Group has also reviewed the experiences of children when there has been initial identification of need and risk. All the children subject of the audit had a recent Family Front Door referral that progressed to Strategy Discussion and Section 47 Assessment with an outcome of an Initial Child Protection Conference. Overall, this audit evidenced assurance of the correct decisions and actions being taken to safeguard children, appropriate information sharing and partnership engagement.
- 18. In addition to its work in the above areas, the QAPP Group has continued to monitor the journey of the child through the safeguarding system from Early Help to Child Protection using our core set of multi-agency key performance indicators.

## Child Safeguarding Practice Review (CSPR) Group

- 19. This year, the Child Safeguarding Practice Review (CSPR) Group has completed six rapid reviews which has resulted in the commissioning of one child safeguarding practice review. This review is ongoing. In each case, the National Child Safeguarding Practice Review Panel has agreed with the decision of the WSCP Child Safeguarding Practice Review Group. The CSPR Group has also continued its work to implement learning from both national and local reviews and an example of this is the development of a 'Keep Me Safe' Strategy. This strategy has now been completed. The priorities are informed by emerging themes or concerns identified from local and national reviews or through the child death overview process. As part of this work the first local guidance document 'Keep Me Safe when I am Sleeping' is nearing completion and will be available to practitioners across Herefordshire and Worcestershire shortly. This work also supports a recommendation from the most recent Herefordshire and Worcestershire Child Death Overview Panel (CDOP) report (April 2019 - March 2021) in relation to the clarity of safer sleeping advice available to professionals. The next strand of the 'Keep Me Safe' Strategy is 'Keep Me Safe when I am Crying' which will aim to reduce serious harm to babies as a result of shaking.
- 20. The partnership has published one Child Safeguarding Practice Review during this period. This review, published in September 2022, related to the sad death of

a six week old baby. The review can be read in full here: <u>CSPR - Baby D</u> (safeguardingworcestershire.org.uk)

## Education Head Teachers Safeguarding Steering Group

- 21. Tackling child-on-child abuse has remained an area of focus for this subgroup. In last year's report we highlighted the ongoing audit of specific cases where young people had reported child-on-child abuse. This has now been completed and the learning shared across the partnership and directly with schools. It is of note that Worcestershire's response to concerns raised following the 'Everyone's Invited' website in early 2021 has been recognised within the national follow up report (July 2022) "Multi-Agency Response to Sexual Harassment and Abuse of Learners: emerging practice".
- 22. One of the priorities for this subgroup in this reporting period was to promote system learning from Ofsted complaints. In response to this a briefing on key learning themes from complaints received via Ofsted has been produced and circulated to head teachers. The Education Head Teacher Safeguarding Steering Group has also focused on the relationship between education settings and the Worcestershire Family Front Door and the need to promote the knowledge and understanding of the Levels of Need Guidance through regular joint audit activity and clear guidance and dissemination of learning. From September 2021 a system of regular multi-agency auditing takes place of cases referred to the Worcestershire Family Front Door from education settings where the appropriate threshold was not met, and the learning from these has been used to reduce such referrals from certain settings.

## Funding

23. The above activity is funded jointly by Worcestershire Children First, NHS Herefordshire and Worcestershire and West Mercia Police. Since the Worcestershire Safeguarding Children Partnership was formed in September 2019, the three safeguarding partners have been able to retain contributions at the same level, and indeed suspend those contributions during the Covid period. Due to the recent general increase in costs however, the partners have taken the decision to increase their individual contributions by 2% for the current financial period.

## Conclusion

- 24. There has been a great deal of positive work completed across the partnership, and the WSCP can say with confidence that there is a far stronger understanding of the effectiveness of multi-agency work to keep children and young people safe. WSCP has also identified areas where further improvements are possible, and will continue to focus on these.
- 25. With the current volume of national reviews, learning and recommendations, it is important that WSCP remains focused on those aspects that can add real value to its local responses to children and young people who are suffering, or at risk of harm, and the families and carers who are trying to support them. The Partnership will need to make clear and informed decisions on what it prioritises

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to ensure the work of the WSCP remains effective during a period which will undoubtedly bring competing demands and expectations.

### Purpose of the Meeting

26. The Children and Families Overview and Scrutiny Panel is asked to:

- consider the information provided within the Worcestershire Safeguarding Children Partnership Annual Report 2021/22;
- note the progress of the work of the Worcestershire Safeguarding Children Partnership; and
- determine whether any further information or scrutiny on a particular topic is required.

### Supporting Information

Appendix 1 – Worcestershire Safeguarding Children Partnership Annual Report 2021/22

Report also available via the following link: <u>Worcestershire Safeguarding Children</u> Partnership Annual Report 2021 - 2022 (safeguardingworcestershire.org.uk)

### **Contact Points**

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#### **Background Papers**

In the opinion of the proper officer (in this case the Director of Children's Services) there are no background papers relating to the subject matter of this report.

All agendas and minutes are available on the Council's website here.

# Worcestershire Safeguarding Children Partnership

Annual Report

2021 - 2022



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# 1. Foreword

It is again with great pleasure that I introduce our annual report for the period October 2021 to September 2022. As many of you will be aware, this twelve month period has brought significant scrutiny of how we keep children and young people safe in this country. Much of this has quite rightly been prompted by the tragic deaths of Arthur Labinjo-Hughes in Solihull, and Star Hobson in Bradford. The National Review commissioned in relation to these two cases was published in May 2022 and makes recommendations which are fundamental to how we collectively safeguard and protect children.

In addition to the above review, we have seen the publication of Josh MacAlister's Independent Review of children's social care, also in May 2022, and a number of briefing and review papers from the National Child Safeguarding Practice Review Panel which aim to improve multi-agency responses to perennial challenges within child protection.

There will no doubt be an expectation that safeguarding children's partnerships continue to perform a key role in ensuring that the inevitable changes that result from these and other reviews will be implemented effectively within their respective areas. These changes are likely to be numerous and complex and will need to be addressed concurrently with our safeguarding partners also working to meet the most recent budgetary challenges across the public sector, and the increased demand for services on agencies, particularly our health colleagues.

I am confident however that all our partners within the Worcestershire Safeguarding Children Partnership will welcome the opportunities these changes provide, recognising as they do that their priority is to make and keep our children and young people safe. I am also confident that with the current strength of the working relationship between our local agencies and the commitment and positivity that we see from all involved, Worcestershire Safeguarding Children Partnership is in a very strong position to ensure the most effective response is provided at a local multi-agency level to the challenges ahead.

On behalf of the Worcestershire Safeguarding Children Partnership, I would once again like to extend my thanks to our colleagues across all agencies who have shown, and continue to show such commitment to supporting children and families within Worcestershire.

Steve Eccleston, Independent Chair Worcestershire Safeguarding Children Partnership

# 2. Executive Summary

The period covered by this report is one in which there has been significant national scrutiny of how we work together to safeguard children and young people. The tragic deaths of Arthur Labinjo-Hughes and Star Hobson led to the publication in May 2022 of the national report "Child Protection in England" report, which makes eight recommendations which are fundamental to how we collectively safeguard and protect children. Further, in May 2022 Josh MacAlister's Independent Review of children's social care was published. This review followed up on a government commitment to review the children's social care system to make sure children and young people get the support they need.

In response to these reports the government has now established a cross-departmental Ministerial Group focussed on Child Protection, supported by the newly formed Multi-Agency Safeguarding Partner Performance Board (MASPP). The work of these groups is in its early stages, however it is likely that during the forthcoming reporting period Worcestershire Safeguarding Children Partnership collectively and the safeguarding partners as individual agencies will be asked to consider and manage potentially wide reaching changes across our multi-agency child safeguarding systems.

This reporting period has also seen the publication of a number of other reports, which although specific to particular areas, carry potential learning for all safeguarding children partnerships. The Solihull Joint Targeted Area Inspection (JTAI) report was published in February 2022, followed by the report from the Independent Inquiry into Child Sexual Exploitation in Telford (July 2022), and the final report from the Independent Inquiry into Child Sexual Abuse (IICSA) in October 2022.

The National Child Safeguarding Practice Review Panel has been particularly active during this reporting period. In addition to the national review mentioned above, the Panel has also undertaken a review into safeguarding children with disabilities and complex needs in residential settings, and has published two briefing papers for safeguarding partnerships, the first covering bruising in non-mobile infants and children and the second multiagency safeguarding and domestic abuse, focusing specifically on children and young people affected by domestic abuse.

What have we done as a Safeguarding Partnership?

Although the Solihull Joint Targeted Area Inspection (JTAI) findings related specifically to Solihull services, they also provided a valuable opportunity to secure reassurance from Worcestershire partners as to the effectiveness of our own partnership approach locally. The Independent Chair of Worcestershire Safeguarding Children Partnership (WSCP) therefore wrote to each of the Worcestershire Safeguarding Partners and asked them to provide responses to the specific JTAI findings relevant to their agencies. Comprehensive responses were received from each of the three safeguarding partners which provided that reassurance, full details of which are contained within this report.

The WSCP Executive has examined how it can support timely information sharing between agencies, whilst also seeking to improve our position on the proportion of referrals into the Family Front Door which meet threshold. As a result of these discussions, the safeguarding partners have agreed to fund additional resources within the Worcestershire Family Front Door. These posts will both help to manage Family Front Door referrals, particularly from those agencies with high referral volumes and low conversion rates, and also provide administrative support for Operation Encompass notifications to Early Years settings, in line with a current national pilot. Developing our local information sharing systems alongside this pilot also helps us to deliver against recommendation 8 of the National Child Safeguarding Panel Review "Child Protection in England", published in May 2022, which called for specific practice improvements in relation to domestic abuse, and named safeguarding partners as having an important role in this. These posts are to be filled in October 2022, and their impact will be covered in the next yearly report.

The national review of the safeguarding of children with disabilities and complex health needs in residential settings has examined the experiences of 108 children and young adults placed from 55 local authorities, including Worcestershire, at specific settings. In August 2022 Directors of Children's Services were asked to respond to two urgent actions which the National Panel believed to be necessary as a result of emergent findings from phase one of the review. The comprehensive response provided to the National Panel by Worcestershire Children First was also shared with the WSCP Executive for reassurance as to the effectiveness of the local follow up.

During this reporting period the WSCP has added to the dataset used by the Quality Assurance Practice and Procedures (QAPP) Group to monitor the effectiveness of multi-agency contributions to child protection processes by also introducing a similar dataset within the GET SAFE Partnership Group. Also contributing to our increased understanding of child safeguarding in Worcestershire, the Worcestershire Acute Hospitals NHS Trust has completed the development of their WREN report which is now being shared with the WSCP on a regular basis. Further details of both reports are provided in the GET SAFE Partnership Group section below.

In relation to strengthening WSCP links with other local partnerships, the safeguarding partners have sought reassurance from both Community Safety Partnerships within Worcestershire as to their approach to considering the need to safeguard children and young people within their current priorities and any future priority setting. Comprehensive reassurance has been provided by both Community Safety Partnerships, and details of this are again provided within the GET SAFE Partnership Group section.

Work is also being completed with the Worcestershire Safeguarding Adults Board (WSAB) to ensure that the current Worcestershire Child Exploitation processes align with the Complex Adult Risk Management (CARM) Framework being introduced by colleagues within the Adults Board.

In relation to online exploitation across Worcestershire, processes for the sharing of information by Police with Children Social Care prior to enforcement action, normally the execution of a warrant at a home address, have been reviewed and support systems developed for children and parents after online Child Sexual Exploitation (CSE) warrants have been completed. This is to minimise the potential impact on innocent occupants who do not have access to the Criminal Justice care process.

Keeping children safe online remains a complex area for professionals, for example Police recently reported to the GET SAFE Partnership Group that a significant proportion of all offenders coming to the notice of Police are under the age of eighteen and are linked with watching extreme online content, and that there continues to be an increasing demand generally across all forms of online exploitation and abuse.

As part of the follow up to the Child Safeguarding Practice Review 'Sarah', published in August 2021, the GET SAFE Partnership Group has addressed the recommendation that WSCP should seek assurance from relevant partners that child protection procedures are being followed and strategy meetings are convened appropriately, with the correct attendance from agencies and that Missing Intervention or Multi Agency Child Exploitation (MACE) meetings must not be used in place of child protection procedures.

The effectiveness of the multi-agency response to this recommendation has been assessed through the 'deep dive' auditing of ten randomly selected red (high risk) cases involving a range of exploitation concerns including child sexual exploitation, multiple missing episodes, county lines, and gang and weapon carrying.

The audit demonstrated that child protection procedures are followed and strategy meetings are convened appropriately with the correct agencies in attendance, and that missing intervention or MACE meetings are not being used in place of child protection procedures, but instead complement them. When the risk to the child from exploitation has reached threshold for child protection then the appropriate processes are being used. In conclusion, the practice concerns identified within the "Sarah" case review in relation to these areas have been addressed through the development and introduction of our GET SAFE approach.

Learning from this audit has been passed to the GET SAFE Operational Group to progress and a short briefing has been produced which is available on the WSCP website and can be viewed here:

### GET SAFE - Using Child Protection Procedures in Child Exploitation Cases (office.com)

there have been a number of different initiatives organised during this reporting period designed to engage with young people on GET SAFE and GET THERE. In March 2022 there was a successful event run at the Malvern Theatre in support of the GET THERE programme. A production was also arranged at the Swan Theatre in Worcester by the GET SAFE Team working with Ready Steady Worcestershire. The Steer Clear initiative has been launched across Worcestershire, which delivers engaging workshops to young people and their families about the dangers of carrying knives. Worcester City Council and West Mercia Police and Crime Commissioner John Campion arranged for the Knife Angel, which is the National Monument Against Violence and Aggression, to be displayed in Worcester city in support of the Steer Clear message, and inputs to over six thousand Year 9 and Year 10 pupils about the Steer Clear programme are being planned. Finally, The GET SAFE Team have also been taking part in the Anti-Violence Bee tour of Worcestershire, which is an initiative aimed at educating and engaging with young people about the dangers of carrying weapons. The Anti-Violence Bee visited areas across the county throughout November 2022.

The WSCP Quality Assurance Practice and Procedures (QAPP) Group committed to supporting the GET SAFE Partnership Group in embedding the learning from the 'Sarah' review. A set of questions designed to clarify how individual agencies had responded to the recommendations from this review was circulated. These covered areas such as how each organisation had disseminated the learning to their own staff, how they were assuring themselves that the learning had changed practice, how the use of the GET SAFE risk assessment and the understanding of a contextual safeguarding approach was being promoted and its use monitored, and how as an agency they were ensuring that their staff were attending and contributing to children's Looked after Reviews when required to do so. In conclusion, from the various responses WSCP were able to secure assurance that the learning from the 'Sarah' child safeguarding practice review has been acted upon by local agencies across Worcestershire, and examples of the detailed responses received are provided later in this report.

The QAPP Group has also completed a multi-agency audit of the services provided to children with special educational needs and disabilities. This audit considered the children's experiences of those services and how they have had their voices heard and responded to and followed the Joint Target Area Inspection (JTAI) methodology. The audit returns identified a number of areas of good practice within the work of the various agencies, however as with all multi-agency audits, areas for improvement were also identified. A learning briefing was produced and circulated to practitioners, and can be read here:

### Multi-Agency Audit: Voice of the Child and SEND (office.com)

The QAPP Group has also reviewed the experiences of children when there has been initial identification of need and risk. All the children subject of the audit had a recent Family Front Door referral that progressed to Strategy Discussion and Section 47 Assessment with an outcome of an Initial Child Protection Conference. Overall, this audit evidenced assurance of the correct decisions and actions being taken to safeguard children, appropriate information sharing and partnership engagement. The audit also identified however that although strategy discussion minutes were being shared, not all agencies had saved these to their records. Further, on occasions agencies had not liaised or updated information within the assessment between the strategy discussion taking place and the Initial Child Protection Conference. This is learning which those agencies involved have taken from this process and will address internally.

In addition to its work in the above areas, the QAPP Group has continued to monitor the journey of the child through the safeguarding system from Early Help to Child Protection using our core set of multi-agency key performance indicators.

This year the Child Safeguarding Practice Review (CSPR) Group has completed six rapid reviews which has resulted in the commissioning of one child safeguarding practice review. This review is ongoing. In each case the

National Child Safeguarding Practice Review Panel has agreed with the decision of the WSCP Child Safeguarding Practice Review Group.

The CSPR Group has continued its work to implement learning from both national and local reviews and an example of this is the development of a 'Keep Me Safe' Strategy.

It outlines the agreed priorities, aims and objectives for the period 2022-2025. Those priorities are informed by emerging themes or concerns, identified from local and national reviews or through the child death overview process. As part of this work the first local guidance document, 'Keep Me Safe when I am Sleeping' is nearing completion and will be available to practitioners across Herefordshire and Worcestershire shortly. This work also supports a recommendation from the most recent Herefordshire and Worcestershire Child Death Overview Panel (CDOP)I report (April 2019 – March 2021) in relation to the clarity of safer sleeping advice available to professionals.

The next strand of the 'Keep Me Safe' Strategy, is 'Keep Me Safe when I am Crying', which will aim to reduce serious harm to babies as a result of shaking.

The partnership has published one Child Safeguarding Practice Review during this period. This review, published in September 2022, related to the sad death of a six week old baby. The review can be read in full here:

#### CSPR - Baby D (safeguardingworcestershire.org.uk)

The Education Head Teacher Safeguarding Steering Group has continued to contribute positively to the work of the wider safeguarding partnership.

Tackling child-on-child abuse has remained an area of focus for this subgroup. In last year's report we highlighted the ongoing audit of specific cases where young people had reported child-on-child abuse. This has now been completed and learning briefings have been developed for professionals. These have been circulated across all agencies via our WSCP newsletter:

### (Worcestershire Safeguarding Children Partnership - September 2022 Newsletter (office.com)

it was also disseminated to all schools and colleges via the Worcestershire Education Safeguarding Team

The Worcestershire child-on-child abuse policy for educational settings has been updated with a risk assessment tool, and this has become a focus of safeguarding audits within individual schools by the Education Safeguarding Team.

It is of note that Worcestershire's response to concerns raised following the 'Everyone's Invited' website in early 2021 has been recognised within the national follow up report "Multi-Agency Response to Sexual Harassment and Abuse of Learners: emerging practice " published in July 2022

#### (DfE external document template (govdelivery.com)

One of the priorities for this subgroup in this reporting period was to promote system learning from Ofsted complaints. In response to this a briefing on key learning themes from complaints received via Ofsted has been produced and circulated to head teachers. This includes complaint prevention through school's approaches to the most common themes such as bullying, and opportunities for young people to raise concerns within schools so they can be addressed prior to them reaching the complaint stage.

The Education Head Teacher Safeguarding Steering Group has also focused on the relationship between education settings and the Worcestershire Family Front Door and the need to promote the knowledge and

understanding of the Levels of Need Guidance through regular joint audit activity and clear guidance and dissemination of learning. From September 2021 a system of multi-agency auditing has been developed to examine cases which have been referred to the Worcestershire Family Front Door from education settings, but which have then been assessed as having a level one or level two outcome. There is evidence that this audit programme and associated learning is making a difference to the quality of referrals to the Family Front Door coming from educational settings. Comparisons between the first and second halves of the year show a 46% reduction in the number of referrals from those education settings audited most frequently.

The subgroup also supports responses across a range of other safeguarding areas, such as Early Help, children and young people affected by domestic abuse, and the risks relating to criminal exploitation. This has led to a strong contribution from education settings to the delivery of early help to children, young people and families across Worcestershire, consistent recording of incidents of child-on-child abuse, and a wider understanding of child criminal exploitation risks amongst those professionals who have most contact with children and young people outside the family, and of the support available via the local GET SAFE and GET THERE frameworks.

Activity within the partnership to capture the voice of children and families is monitored within the Executive Group via regular reporting by the various subgroups on their activities in this area.

A report from the Association of Safeguarding Partners (TASP) following their national review of the effectiveness of independent scrutiny of safeguarding children partnerships recommended that good independent scrutiny of local child safeguarding arrangements should include opportunities for children and young people to lead or co-lead safeguarding initiatives focused on improving outcomes for children. The safeguarding partners have therefore written to the Worcestershire Youth Cabinet requesting an opportunity to discuss this further, and how we might use this recommendation to strengthen children and people's involvement within the Worcestershire Safeguarding Children Partnership. This is an area for development in the coming reporting period.

In addition to the audit work and learning briefing in the area of children with special educational needs and disabilities (covered in the QAPP Group section of this report), our audit which focused on identification of need and risk also incorporated a multi-agency feedback survey with the families of the seven children and young people involved. Overall, we saw the majority of families reporting positives in respect of multi-agency working and how partners work together to support families when children are identified at being at risk of harm and child protection planning is required. It should also be noted that this survey was completed with those families who were at the early stages of involvement as all had recently progressed through strategy discussion to Initial Child Protection Conference, so it is perhaps unsurprising that not all families felt that positive change had been achieved up to that point.

All of the above activity is funded jointly by Worcestershire Children First, NHS Herefordshire and Worcestershire and West Mercia Police, and details of the individual agency contributions can be found in Appendix A. Since Worcestershire Safeguarding Children's Partnership was formed in September 2019 the three safeguarding partners have been able to retain contributions at the same level, and indeed suspend those contributions during the Covid period. Due to the recent general increase in costs however, the partners have taken the decision to increase their individual contributions by 2% for the forthcoming financial period.

## Conclusion

There has been a great deal of positive work completed across all of the partnership's subgroups, and we can say with confidence that we have a far stronger understanding of the effectiveness of our multi-agency work to keep children and young people safe. We have also identified areas where further improvements are possible, and we will continue to focus on these.

With the current volume of national reviews, learning and recommendations, it is important that Worcestershire Safeguarding Children Partnership remains focused on those aspects that can add real value to our local responses to children and young people who are suffering, or at risk of harm, and the families and carers who are trying to support them. The need to make clear and informed decisions on what we prioritise within our partnership will be vital to ensure the work of the Worcestershire Safeguarding Children Partnership remains effective during a period which will undoubtedly bring competing demands and expectations. During the 2023/24 period we will continue our work and commitment to our programme of activity through our Executive and subgroups, our partnership news bulletins and annual partnership meeting.

# 3. Introduction

As required by HM Government guidance Working Together to Safeguard Children (July 2018), Worcestershire Safeguarding Children Partnership (WSCP) has published the arrangements by which they fulfil their statutory responsibilities to child safeguarding. These arrangements can be read in full via the following link:

## https://www.safeguardingworcestershire.org.uk/wp-content/uploads/2023/01/Worcestershire-Safeguarding-Children-Partnership-Plan-Updated-January-2023.pdf

The **safeguarding partners** in relation to a local authority area in England are defined under the Children Act 2004 (as amended by the Children and Social Work Act, 2017) as:

#### (a) the local authority

(b) a clinical commissioning group (now replaced by Integrated Care Boards) for an area any part of which falls within the local authority area

(c) the chief officer of police for an area any part of which falls within the local authority area.

Within Worcestershire these organisations have delegated responsibility for the arrangements to;

- The Director of Social Care and Safeguarding within Worcestershire Children First (Local Authority)
- The Associate Director for Nursing and Quality (Safeguarding) NHS Herefordshire and Worcestershire;
- The South Worcestershire Local Policing Commander (West Mercia Police)

In order to bring transparency for children, families and all practitioners about the activity undertaken, Chapter 3 of Working Together to Safeguarding Children (July 2018) requires the three safeguarding partners to publish a report at least once in every 12-month period. The report must set out what they have done as a result of the arrangements, including;

- how effective the arrangements have been in practice
- details of and learning from any child safeguarding practice reviews
- evidence of the impact of the work of the safeguarding partners and relevant agencies, including training, on outcomes for children and families from early help to looked-after children and care leavers
- an analysis of any areas where there has been little or no evidence of progress on agreed priorities
- a record of decisions and actions taken by the partners in the reporting period (or planned to be taken) to implement the recommendations of any local and national child safeguarding practice reviews, including any resulting improvements
- ways in which the partners have sought and utilised feedback from children and families to inform their work and influence service provision
- any updates to the published arrangements and the proposed timescale for implementation.

This report details the progress of the Worcestershire safeguarding partners and relevant agencies as required by Working Together. Where appropriate, this has been set out within a summary of the activity of each of the partnership's sub-groups to provide a more detailed understanding of delivery across the arrangements.

The last published Worcestershire Safeguarding Children Partnership report covered the period 1st October 2020 to 30th September 2021 and can be found using the following link:

## Worcestershire Safeguarding Children Partnership Annual Report 2020 - 2021 (safeugardingworcestershire. org.uk)

# 4. Key Facts about Worcestershire

## **Context and Local Demographics**

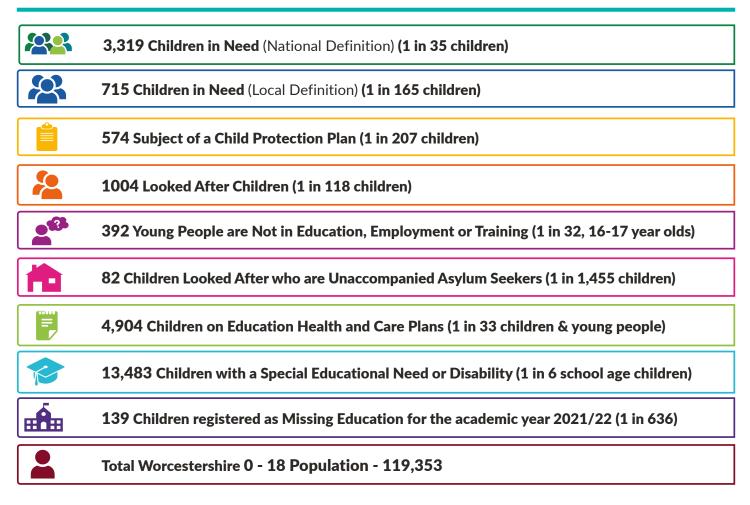
Worcestershire is a largely rural county in the West Midlands made up of the six districts of Bromsgrove, Malvern Hills, Redditch, Worcester, Wychavon and Wyre Forest. Wychavon district has the largest proportion of the total population in the county and Malvern Hills the smallest. In June 2021, the population of Worcestershire was estimated to be around 603,675, an increase of 0.9% from the previous year.

Between 19-24% of the population in each of the six districts are children and young people (0-19 age group). Redditch has the highest proportion with 23.4%.

6.2% of the Worcestershire population is from a minority ethnic group, with the largest proportion (3.1%) being of Asian heritage.

Worcestershire is a relatively affluent county with a growing economy and performs well on many measures of health and wellbeing compared with other areas of the country. That said, the latest available figures (from 2021) show that in Worcestershire 16.5% of children do live in low-income families. The England average is 18.5%.

# The current numbers of Worcestershire children and young people with levels of vulnerability are shown below. These figures are provided by Worcestershire Children First from their in-year monitoring as of 31st December 2022.



Detailed comparative analysis on the above figures from the previous year and current trends in the data are available within the Worcestershire Children First reporting mechanisms.

# 5. Background

The period covered by this report is one in which there has been significant national scrutiny of how we work together to safeguard children and young people. The tragic deaths of Arthur Labinjo-Hughes and Star Hobson led to the publication by the Child Safeguarding Practice Review Group in May 2022 of the national report "Child Protection in England", which makes eight recommendations which are fundamental to how we collectively safeguard and protect children. Further, in May 2022 Josh MacAlister's Independent Review of children's social care was published. This review followed up on a government commitment to review the children's social care system to make sure children and young people get the support they need.

Although these were two separate and distinct reports, their recommendations clearly cannot be considered in isolation. Further, if certain recommendations from these reports are to be adopted then decisions at a government level are required. In recognition of this the government has established a cross-departmental Ministerial Group focussed on Child Protection, supported by the newly formed Multi-Agency Safeguarding Partner Performance Board (MASPP). The work of these groups is in its early stages, however it is likely that during the forthcoming reporting period it will result in Worcestershire Safeguarding Children Partnership collectively and the safeguarding partners as individual agencies being asked to consider and manage potentially wide reaching changes across our multi-agency child safeguarding systems.

This reporting period has also seen the publication of a number of other reports, which although specific to particular areas, carry potential learning for all safeguarding children's partnerships and therefore have to be considered locally in that context. We have had the publication of the Solihull Joint Targeted Area Inspection (JTAI) report in February 2022, and the report from the Independent Inquiry into Child Sexual Exploitation in Telford (July 2022). The learning opportunities from both of these reports for Worcestershire have been considered in depth by the Worcestershire Safeguarding Children Partnership (WSCP), and further details of this will be provided later in this report. Further, in October 2022 the Independent Inquiry into Child Sexual Abuse (IICSA) published its final report. This is outside the reporting scope of this annual report but will need to be considered in a similar way by the WSCP in the coming year.

The National Child Safeguarding Practice Review Panel has been particularly active during this reporting period. In addition to the national review mentioned above, the Panel has also undertaken a review into safeguarding children with disabilities and complex needs in residential settings, and has published two briefing papers for safeguarding partnerships, the first covering bruising in non-mobile infants and children and the second multiagency safeguarding and domestic abuse, focusing specifically on children and young people affected by domestic abuse. Each of these make recommendations which need to be carefully considered in the context of local practice and opportunities for improvement within that.

In addition to national learning and recommendations, WSCP has continued to review specific incidents as required by the statutory guidance Working Together to Safeguard Children and draw local learning from those. We remain focused on using that learning to improve the ways in which we work together to safeguard children and young people, and examples of this are provided throughout the report.

## 6. The Worcestershire Safeguarding Children Partnership Executive Group

Strategic decision making for the Worcestershire Safeguarding Children Partnership (WSCP) takes place within the Executive meeting. The Executive is a small group made up of the safeguarding partner representatives, and it meets regularly to ensure prompt responses to emerging themes. These meetings are independently chaired.

## Areas of Focus for 2020/2021

The previous WSCP yearly report highlighted that within this reporting period the Executive would be focused on the following areas:

- 1. ensuring the learning and recommendations from both national and local reviews are used to strengthen the way in which we safeguard and protect children and young people.
- 2. as individual partners undergo structural changes, our multi-agency arrangements remain connected and continue to be effective.
- 3. develop high-level indicators for children's safety within Worcestershire and seek to strengthen the WSCP links with other local partnerships.
- 4. from the parallel national review completed by Kantar Public the Executive will work with the wider partnership agencies to consider what Worcestershire Safeguarding Children Partnership can learn from the findings of the research and how we can use that learning to improve outcomes for children at risk.

## Progress, Achievements and Evidence of Impact

## 1. Using learning and recommendations from national and local reviews to strengthen the way in which we safeguard and protect children and young people.

In February 2022 the joint targeted area inspection (JTAI) report for Solihull was published. Although the findings related specifically to Solihull services, they also provided a valuable opportunity to secure reassurance from Worcestershire partners as to the effectiveness of our own partnership approach locally. The Independent Chair of WSCP therefore wrote to each of the Worcestershire Safeguarding Partners and asked them to provide responses to the specific JTAI findings relevant to their agencies.

The Chief Executive of Worcestershire Children First and Director of Children's Services was asked to respond to one aspect of the Solihull JTAI findings of particularly relevance to our own local child safeguarding system, that being the need to ensure that there is sufficient multi-agency capacity within the MASH (Multi-Agency Safeguarding Hub) to meet children's needs promptly, and also to confirm that the findings had been noted and actively considered within Worcestershire Children First.

The comprehensive response detailed both the findings and follow up action in relation to the above questions, and in addition set out other activities undertaken by Worcestershire Children First within an internal self-assessment process in response to the published JTAI report.

### Key points from that response are set out below, (all data relates to position as of April 2022):

Timeliness of decision making of contacts – Key Performance Indicators tell us that throughout 2020/2021 we have seen a rise in contacts to our Family Front Door consistent with the picture seen regionally and nationally. In 2019/2020 (pre-Covid period) we received 9900 contacts, during 2020/2021 this rose to 13,900. There has been an additional slight rise this year with 14,200 so whilst contacts are stabilising, they are stabilising to post COVID levels only, with on average over 4400 additional contacts this year. Given the substantial rise in contacts received, the timeliness of decision making in the target 24-hour period being

maintained at 80% average is a sustained improvement on the 78% through 2020/2021 and 72% through 2019/2020.

Timeliness of assessments – Key Performance Indicators tell us that the Family Front Door has undertaken 2,857 social work assessment during 2021/2022 and closed 2,722. This level of demand is returning to pre-Covid 2019/2020 figures following a substantial rise in 2020/2021 which saw an additional 600 Social Work Assessments received and 400 closed in that year. The management of workflow by staff and managers over this high demand two-year period has been exceptional and senior managers have identified any build up through the proactive review of weekly and monthly data. Timeliness of Social Work Assessments has therefore remained a strength with Worcestershire Children First timeliness being in line with all the "good" Local Authorities in our region.

The Chief Constable of West Mercia Police was asked to provide a response in relation to the quality of information held on Police systems, specifically that links to connected individuals are present and accurate, and multiple records held against the same person are avoided, so that risk to children can be clearly seen, recognised, and shared when appropriate. This was a particular issue identified within the Solihull JTAI report in respect of West Midlands Police systems.

Again, a detailed response has been received which sets out the current position as it exists within West Mercia Police, and their response to this. Although it is clear from the response that data quality, as within any system, presents an ongoing challenge which requires a continuing rather than a 'one off' solution, West Mercia Police has recognised the importance of removing multiple records for the same individual and how this relates directly to keeping children and young people safe.

#### The following measures were set out as being in place:

- Staff are required to undergo regular mandatory training around data protection, security and entry and the systems we utilise for the storage and retrieval of information are regularly audited to minimise the potential for error and duplication. This is important not only for the partnership in Worcestershire but also as a significant amount of locally held Police data is transferred to the Police National Database so that it is available for use by forces across the country where there is a legal basis to do so.
- West Mercia police employ a Records and Data Manager who has a team of staff engaged daily in the process of merging and managing duplicate nominals and addresses across our systems.
- The Athena (Police data recording system) team provide monthly reports of conflicts within the system to enable the Records Team to correct these. There is a reporting route for staff who identify duplicates or errors whilst carrying out their daily business to allow similar correction and finally there is an automated system which sits across all systems and conducts searches for anomalies and inconsistencies within the data to flag these as a concern.
- The Records and Data Management Team have links into the Crime Bureau, Intelligence Processing Unit, Criminal Justice, Custody and Operational Communications Centre, all areas where the bulk of data entry is conducted in order to ensure that processes are continually refined where repeat duplication occurs and this in turn is shared with Learning and Development to ensure changes in practice are reflected in future training programmes.

West Mercia Police were able to provide reassurance that they are performing well against the other police areas which use the Athena system, and the need to match and merge records remains high and will continue to be treated as a priority.

The Accountable Officer for NHS Herefordshire and Worcestershire Clinical Commissioning Group (CCG) was asked to provide reassurance that the Solihull JTAI finding on the strength of communication between health agencies within the MASH (Solihull) had been noted by health agencies in Worcestershire. Further, that local practice was being reviewed in light of this finding to ensure communication between health agencies within our own Family Front Door, and their access to health information held about children is effective, and where

necessary appropriate action is being taken to use this learning to improve practice.

A response was received which confirmed that immediately following the publication of the Solihull JTAI report the NHS Herefordshire and Worcestershire Clinical Commissioning Group (CCG) had asked Herefordshire and Worcestershire Health and Care NHS Trust (HWHCT) (who lead on the health economy response in the Worcestershire Family Front Door), and the Worcestershire Acute Hospitals NHS Trust (WAHT) who support this work, to review local practice in light of the findings from the JTAI in relation to health agencies. The responses from both Trusts were provided with the CCG's response, and these demonstrated comprehensive internal reviews had been completed. In relation to the specific point raised by the Safeguarding Partnership both Trusts provided details of their arrangements for communication between health partners, and access to health information.

Worcestershire Acute Hospitals NHS Trust reported that they receive requests for information to be shared via the MASH Portal. Attendance is then as requested, except for cases involving unborn babies. The Named Midwife for the Trust attends the weekly MASH meeting where unborn babies are discussed. The Trust submits information for the MASH requests in accordance with the requested timeframes.

Herefordshire and Worcestershire Health and Care NHS Trust reported that they can access Emergency Department records as well as their own and have some access to GP records. Health information is provided into MASH discussions and strategy meetings.

Discussions within the Executive meeting prompted by this JTAI reassurance process has identified that GP's access to strategy discussion and child protection conference minutes remains an issue within the health system. IT solutions are being explored, however it has been agreed that this will continue to be monitored through the Executive Group, with continued activity to establish how we can best ensure that information is shared from the health representative directly involved in the child protection process to the child's GP.

Linked with capacity within the Family Front Door/MASH, the Executive members have discussed how the Worcestershire Safeguarding Children Partnership can support timely information sharing between agencies, whilst also improving our position on the proportion of referrals to the Family Front Door which meet threshold.

Information sharing was discussed specifically in relation to Operation Encompass notifications (children living with domestic abuse), and the opportunity to be involved in a national pilot to include Early Years settings within this. More details of Operation Encompass and how it relates to Early Years settings are provided within the Headteacher Safeguarding Steering Group section of this report, but in summary developing our local information sharing systems alongside this national pilot helps us to deliver against recommendation 8 of the National Child Safeguarding Panel Review "Child Protection in England", published in May 2022, which called for specific practice improvements in relation to domestic abuse and named safeguarding partners as having an important role in this.

The proportion of referrals into the Worcestershire Family Front Door which meet threshold is an issue that our Quality Assurance Practice and Procedures (QAPP) Group has been working hard to improve for some time through training, briefings, audits and other activity, but which remains an area where further progress is still required.

As a result of these discussions, the safeguarding partners have agreed to fund two additional posts from the Worcestershire Safeguarding Children Partnership budget within the Worcestershire Family Front Door. These posts will provide services which both manage Family Front Door referrals, particularly from those agencies with high referral volumes and low conversion rates, and also provide administrative support for Operation Encompass notifications to Early Years settings. These posts are due to be filled in October 2022, and their impact will be reported on in the next yearly report.

In February 2022 members of the WSCP Executive Group attended a briefing by the National Child Safeguarding Review Panel in relation to a review that had been commissioned on the safeguarding of children with disabilities and complex health needs in residential settings. The review was to focus on three residential settings in the Doncaster area and was to be completed in two phases. The Phase One report, which has since been completed

and was published in October 2022, was to examine the experiences of 108 children and young adults placed from 55 local authorities at Fullerton House, Wilsic Hall and Wheatley House specialist, independent, residential settings between 1 January 2018 and 21 March 2021. Worcestershire was one of those 55 local authorities. The full Phase One report can be read here:

Safeguarding children with disabilities and complex health needs in residential settings - Phase 1 report (publishing.service.gov.uk)

In August 2022 Annie Hudson, Chair of the National Child Safeguarding Practice Review Panel, wrote to all Directors of Children's Services asking that they respond to two urgent actions that the Panel believed to be necessary as a result of emergent findings from phase one of the review. The comprehensive response provided to the National Panel by Worcestershire Children First was also shared with the WSCP Executive for reassurance as to the effectiveness of the local follow up.

In addition to their national reviews, at the very end of this reporting period (29th September 2022), the National Child Safeguarding Practice Review Panel published two briefing papers, both of which contain recommendations for safeguarding partners. The two papers, 'Multi-agency safeguarding and domestic abuse' and 'Bruising in non-mobile infants' will need to be considered and responded to locally during the forthcoming reporting period.

Similarly, outcomes from the work of the cross-departmental Ministerial Group focussed on Child Protection, supported by the newly formed Multi-Agency Safeguarding Partner Performance Board (MASPP) will no doubt contain recommendations for local safeguarding partners and partnerships, and it is anticipated that the co-ordination of the response to these, once known, will form a key area of work for the WSCP Executive and subgroups in this coming year.

## 2. As individual partners undergo structural changes, our multi-agency arrangements remain connected and continue to be effective.

This reporting period saw fundamental changes to one of the three safeguarding partners. On 1st July 2022 the NHS Herefordshire and Worcestershire Integrated Care Board (ICB) took over from NHS Herefordshire and Worcestershire Clinical Commissioning Group (CCG). It should be recognised that within this substantial change programme there was a seamless transition of engagement with, and support to the WSCP Executive and its various subgroups.

Recent planned reductions to public sector funding have been well publicised. Although the details of these were announced outside the period covered by this report, individual agency responses to these and particularly any impact on our multi-agency child safeguarding arrangements as a result of cost saving decisions being made will need to be carefully monitored over the coming twelve months.

## 3. Develop high-level indicators for children's safety within Worcestershire and seek to strengthen the WSCP links with other local partnerships.

During this reporting period the WSCP has added to the dataset used by the Quality Assurance Practice and Procedures (QAPP) Group to monitor the effectiveness of multi-agency contributions to child protection processes by also introducing a similar dataset within the GET SAFE Partnership Group. Also contributing to our increased understanding of child safeguarding in Worcestershire, the Worcestershire Acute Hospitals NHS Trust has completed the development of their WREN report which is now being shared with the WSCP on a regular basis. Further details of both reports are provided in the GET SAFE Partnership Group section below.

Within the Worcestershire Children and Young People's plan 2022 – 2024 WSCP has been asked to monitor and report on two of the key performance measures, these being to work towards reducing the number of repeat Child Protection Plans within a two-year period, and the timeliness of care proceedings against the 26 weeks target. These measures have now been incorporated into the QAPP Group dataset and will be monitored via that subgroup.

In relation to strengthening WSCP links with other local partnerships, the safeguarding partners have sought reassurance from both Community Safety Partnerships within Worcestershire as to their approach to considering the need to safeguard children and young people within their current priorities and any future priority setting. Comprehensive reassurance has been provided by both Community Safety Partnerships, and details of this are again provided within the GET SAFE Partnership Group section below.

Within the area of GET SAFE, work is being completed with the Worcestershire Safeguarding Adults Board (WSAB) to ensure that the current Worcestershire Child Exploitation processes align with the Complex Adult Risk Management (CARM) Framework being introduced by colleagues within the Adults Board.

#### 4. Response to Kantar Public national review

This is dealt with in the 'Wider Partnership' section below.

## **Areas for Future Focus**

During the 2022/2023 reporting period, the WSCP Executive will be focussed on the following areas:

- Ensure that any recommendations that result from the work of the cross-departmental Ministerial Group focussed on Child Protection, supported by the newly formed Multi-Agency Safeguarding Partner Performance Board (MASPP) are properly considered and implemented within Worcestershire.
- Consider the various National Child Safeguarding Practice Review Panel reports, reviews and briefing papers and through clear decision making provide direction on those recommendations that will add most value to our current multi-agency child safeguarding systems within Worcestershire. In this way we can be sure we are using our partners' time and resources in the most targeted way, and where it can best help to improve how we keep children and young people safe in Worcestershire.
- As agencies face increasing budgetary challenges through the coming year, the WSCP Executive must remain aware of the potential impact on, and contribution to the work of the Partnership, and provide support where possible to ensure there is no reduction in the effectiveness or quality of our current multi-agency child safeguarding arrangements.
- Monitor the impact of the additional funded posts within the Family Front Door on the proportion of multiagency referrals meeting threshold, and the timeliness of Operation Encompass referrals to schools and early years settings.

# 7. The Wider Partnership

A full Partnership event was held in May 2022 which provided the opportunity for all agency representatives and members from the various subgroups to meet and discuss the work of the WSCP. The meeting was organised in two sections; for the first part members of the Executive and each of the subgroups gave a short presentation on the progress of their respective groups. The second section of the meeting then considered the work of those subgroups and our own arrangements against the findings within both Sir Alan Wood's report "Expert review of new multi-agency safeguarding arrangements" (May 2021), and the Kantar Public report "multi-agency reform: Key behavioural drivers and barriers" (December 2021) which had been commissioned by the Department for Education, Department for Health and Social Care and the Home Office to run alongside Sir Alan Wood's review. Attendees considered our own partnership position against the Kantar Report's 'four key barriers to effective partnership work' these being:

- understanding the benefits of partnership working and how to achieve it
- creating appropriate policies and procedures
- communicating policies and procedures
- committing to delivering the goals of multi-agency working for safeguarding children

Partners were then asked to reflect on their own work and that of their subgroups within the WSCP, whether any of those barriers could be recognised within that work and if so, what changes could be made to overcome them.

This type of event provides an excellent opportunity for our partnership members to hear about the other strands of work within the WSCP, including progress and challenges, and how both national and local developments are influencing the work of both the Partnership generally, and their own subgroup. Further they provide an opportunity to reflect on the effectiveness of our own arrangements and how we are working within those, so recognising any opportunities for improvement, as national and local best practice develops.

# 8. The GET SAFE Partnership Group

GET SAFE is the Worcestershire name for our multi-agency support and protection for children and young people at risk of exploitation. The GET SAFE Partnership Group is a subgroup of the WSCP and is chaired by Superintendent Rebecca Love, South Worcestershire Local Policing Commander (West Mercia Police).

## Areas of Focus for 2021/2022

The 2020 - 2021 yearly report identified the following areas of focus for the GET SAFE Partnership Group for this reporting year:

- 1. Our partnership approach to prevention, protection, and pursuit in relation to online exploitation across Worcestershire.
- 2. Mapping out all diversionary activities available to victims or those that are at risk of exploitation, to ensure that the different agency offers provide efficient and comprehensive support across all age groups.
- 3. Ensuring all recommendations from the 'Sarah' Child Safeguarding Practice Review are embedded in practice. This will include an audit of cases discussed at MACE to ensure that where a young person meets the threshold for child protection, the appropriate processes are used.
- 4. Providing continuous professional development for practitioners around changing and emerging risks, local problem profile findings, the national picture of exploitation and the voice of the child.
- 5. Ensuring all identified Child Criminal Exploitation (CCE) concerns are shared via the GET SAFE Portal and so contribute to our local understanding of risk and harm.
- 6. Strengthening the influence of children and young people's views on GET SAFE services with a particular focus on commissioning processes.
- 7. Ensuring that the GET SAFE approach is fully supported and embedded within other local partnership groups where their priorities and activities contribute to keeping children and young people safe from exploitation.

## **Progress and Achievements**

In relation to the areas of focus for this reporting period, the achievements of the GET SAFE Partnership Group are set out below.

## 1. Our partnership approach to prevention, protection, and pursuit in relation to online exploitation across Worcestershire.

This includes the development of guidance for staff on what they should know in relation to their role in keeping children safe online, and guidance on messaging to parents, children and young people. The latter is to be supported by consultation with young people via Young Solutions. There is already guidance for parents, carers and young people on staying safe online within both the GET SAFE and GET THERE websites, and schools across Worcestershire provide education and support on this subject through their curriculum content, internal policies and staff training. During the 2022/2023 period the Partnership would like to explore the extent to which children and young people find this information both accessible and useful, and if not, how partners can make the help offered more relevant to their needs.

Processes for the sharing of information by Police with Children Social Care prior to enforcement action, normally the execution of a warrant at a home address, have been reviewed and support systems developed for children and parents after online Child Sexual Exploitation (CSE) warrants have been completed. This is to minimise the potential impact on innocent occupants who do not have access to the Criminal Justice care process. Police representatives provided an update to the GET SAFE Partnership Group in July 2022 during which they highlighted that it would

be preferable for them to be engaging with social services earlier in the process when taking enforcement action. This has led to Police changing their operating procedures so that strategy discussions are taking place sooner. This has been supported by the development of an information sharing protocol between Police and Worcestershire Children First to cover these specific circumstances.

Police have also reported that further challenges identified around online safety are that a significant proportion of all offenders coming to the notice of Police are under the age of eighteen and are linked with watching extreme online content, and that there continues to be an increasing demand generally across all forms of online exploitation and abuse.

The need to build confidence in professionals when talking to children and young people about sexual relationships and pornography has also been identified, and the setting up of a Digital Safety Conference that would cover online exploitation/fraud/sexting etc to support this is being explored by Police.

## 2. Mapping out all diversionary activities available to victims or those that are at risk of exploitation, to ensure that the different agency offers provide efficient and comprehensive support across all age groups.

This work has been progressed via the GET SAFE Partnership Group action plan. Young Solutions has been commissioned to complete a piece of work which will contribute to this mapping exercise, looking at the services that could be in place in September 2023 under the newly commissioned Youth Offer for Worcestershire (formally the Positive Activities programme). This work is ongoing.

On a more tactical level, the GET SAFE Operational Group has developed an easy-to-use guide for practitioners from all agencies which introduces the GET SAFE Team and their contact details and sets out the GET SAFE and GET THERE external services for children and young people across Worcestershire. This is further supported by a breakdown by district of a list of diversionary activities which can be accessed via the GET SAFE website.

# 3. Ensuring all recommendations from the 'Sarah' Child Safeguarding Practice Review are embedded in practice. This will include an audit of cases discussed at MACE to ensure that where a young person meets the threshold for child protection, the appropriate processes are used.

The Child Safeguarding Practice Review 'Sarah', published in August 2021, made a number of recommendations the majority of which have been followed up within our Quality Assurance Practice and Procedures (QAPP) Group, and further details of that work is provided within the QAPP Group section of this report.

It was agreed however that the response to one of the key recommendations would be led by the GET SAFE Partnership Group, this being that the Worcestershire Safeguarding Children Partnership should seek assurance from relevant partners that child protection procedures are being followed and strategy meetings are convened appropriately, with health, police and children's social care in attendance as a minimum, as well as other agencies who should be included. The use of Missing Intervention or Multi Agency Child Exploitation (MACE) meetings must not be used in place of child protection procedures.

The review made clear that where a child has reached the threshold for statutory intervention then child protection procedures in line with the Children Act 1989 should be used.

It was agreed that we would assess the effectiveness of the multi-agency response to this recommendation through the 'deep dive' auditing of cases. The aim of the audit was to provide reassurance to both the GET SAFE Partnership Group and the wider Worcestershire Safeguarding Children Partnership that the practice concerns identified in the "Sarah" case review had been addressed through the development and introduction of our GET SAFE approach, which followed the death of Sarah. An audit tool was developed and used by representatives of Worcestershire Children First, West Mercia Police and Worcestershire Health and Care NHS Trust to examine whether child protection procedures were being used in cases where child exploitation was the primary concern and the threshold for statutory intervention had been reached. A random selection of ten red (high risk) pathway

children were used. The cohort audited had a range of children and young people who were already within the child protection process or categorised as a Child in Need or a Child Looked After. Ages ranged from 11 years to 17 years, and a range of exploitation concerns including child sexual exploitation, multiple missing episodes, county lines, and gang and weapon carrying were included.

The key findings from this audit are set out below.

- The audit highlighted that child protection strategy discussions and Section 47 enquiries were being used across all ten cases as appropriate. There was evidence in one case of information shared in a MACE meeting being escalated up into a review strategy discussion which is good practice.
- For some of these children multiple strategy meetings were held, highlighting that the MACE process was not used instead of a strategy meeting but as well as. It was also noted that strategy meetings feed in well to MACE meetings.
- The audit highlighted consistent partnership engagement, and that information sharing was appropriate and evidenced in all ten strategy discussions and review strategy discussions.
- Good practice was noted in the breadth of partners being invited to strategy discussions. Police, Health and Education were part of all the strategy discussions and additional partners such as Youth Justice, SEND Team and community paediatricians were invited where appropriate.
- The Worcestershire Children First GET SAFE team were also shown to be regularly invited, attending and contributing to the contextual safeguarding information in these cases. This was highlighted as invaluable in terms of information they held about associates of concern and links to other young people at risk of exploitation.
- The cases all had the correct GET SAFE flags attached so identifying the exploitation risk and vulnerability. From a Health perspective, all ten sets of records had the correct exploitation alert attached.
- Cases had MACE meetings and evidence of reviews as appropriate or were too early in the assessment process for MACE to have yet happened, so demonstrating that child protection and GET SAFE procedures are understood and in practice are being run concurrently.
- Children and young people's vulnerabilities were discussed and shared in the strategy discussions, and this ranged from school attendance to health concerns and protective factors. Capacity and consent however were not a focused conversation in the strategy discussion.
- In none of the cases audited was the child found to have been left unsafe, and no immediate remedial actions were needed.

As with all detailed reviews of individual cases, areas were identified which can be used to improve our practices. The following are some examples of learning from this audit.

- The partnership needs to better identify trafficking as part of harm and abuse and the need to agree in the action plan who will complete/lead on the National Referral Mechanism. The first opportunity to do this may well be within the strategy discussion.
- The interim safety plans were not consistently evidencing partnership actions for all partners. Actions were predominantly Childrens Social Care and section 47 focused in terms of joint or single agency enquiries.
- Consent was not routinely considered or discussed in strategy meetings. This could be due to the risks to the young person overriding the need to gain consent. However, it could possibly have been an identified action from the meeting that the young person would receive feedback as to the decisions taken. Mental capacity should be considered in all strategy meetings where there are concerns about exploitation and consent. This also needs to be recorded to evidence professionals have considered it.

Action Plans need to be SMART with the timescales recorded for all professionals, and all agencies attending should be clear about when the actions they are recommending are to be implemented.

In conclusion, the audit demonstrated that child protection procedures are followed and strategy meetings are convened appropriately, with Health, Police and Children's Social Care representatives in attendance as a minimum, supported by other agencies as required, and that missing intervention or MACE meetings are not being used in place of child protection procedures, but instead are being used to complement those procedures. When the risk to the child from exploitation has reached threshold for child protection then the appropriate processes are being used.

Learning from this audit has been passed to the GET SAFE Operational Group to progress, and a short briefing has been produced and circulated to practitioners. It has also been made available on the WSCP website and can be viewed here:

### GET SAFE - Using Child Protection Procedures in Child Exploitation Cases (office.com)

## 4. Providing continuous professional development for practitioners around changing and emerging risks, local problem profile findings, the national picture of exploitation and the voice of the child.

The Exploitation and Vulnerability Training, which continues to be funded by the West Mercia Police and Crime Commissioner, is the primary source of multi-agency professional development on child criminal exploitation. The report on this training for 2021/2022 showed that Worcestershire has contributed 41% of all attendees to this training, which is available to all areas across West Mercia. During that period 2681 delegates from Worcestershire representing 69 different organisations attended 106 sessions. Worcestershire's continued positive engagement with this training has been made easier by the excellent working relationships developed between key individuals within the various partner agencies as well as the many administration officers who have marketed and distributed the training. We have also shared learning from our work on exploitation and the recommendations of the 'Sarah' child safeguarding practice review as opportunities to develop the content of the course.





#### **Final Figures for Worcestershire**

	Worcester 2021/22												
Number of	April	May	June	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	March	Year End
Delegates	429	333	95	28	73	214	259	225	172	310	231	312	2,681
Sessions	9	10	8	4	9	9	14	4	3	17	8	11	106
Organisations	9	9	7	4	3	5	9	3	2	4	7	7	69

5. Ensuring all identified Child Criminal Exploitation (CCE) concerns are shared via the GET SAFE Portal and so contribute to our local understanding of risk and harm.

The development of the GET SAFE dataset during this reporting year has supported our understanding of the areas in which our child criminal exploitation concerns are being identified and by which agencies, and so where best to focus effort. This is an area of work which is also regularly reviewed by the Operational Group. Now the GET SAFE Partnership Group has this overview of reporting both on a district and agency basis, the next step is to understand how effectively that information is being used to match local resources and responses to emerging themes and need. This is an area that the GET SAFE Partnership Group will be exploring in greater detail in the coming reporting period.

The multi-agency child exploitation dataset has been further enhanced in this reporting period by the work undertaken by Worcestershire Acute Hospitals NHS Trust. In support of GET SAFE, this team undertook a review of their systems and processes in place to identify any opportunities to make the identification of children and young people presenting to their services with GET SAFE vulnerabilities more robust. This has led to the development of the WREN report which identifies key words such as 'gun', 'gang', 'weapon', 'knife', 'overdose' etc in the attendance of the child /young person at a Trust facility. This report is then reviewed daily to ensure that all respective safeguarding actions and referrals have been completed for the child /young person. The aim of this intense review and scoping is to ensure no child or young person attending 'slips through the net'. During 2021/22 over 3000 children on the WREN report were reviewed, and the data and themes identified from this report are shared with GET SAFE Partnership Group on a quarterly basis, so adding an additional dimension to the multi-agency picture.

The GET SAFE portal is also being promoted via the Exploitation and Vulnerability training package as highlighted above, and via schools and colleges by the Education Safeguarding Team. Further, within the QAPP Group 'Sarah' CSPR review, single agencies have been asked for and provided details of how they have promoted the use of the GET SAFE risk assessment tool within their own organisation. Details of this and some examples of those responses from partners are provided within the QAPP Group section of this report.

## 6. Strengthening the influence of children and young people's views on GET SAFE services with a particular focus on commissioning processes.

Direct engagement activity with children and young people is covered later in this report. The GET SAFE Partnership Group has not been involved in any commissioning of services during this reporting period.

## 7. Ensuring that the GET SAFE approach is fully supported and embedded within other local partnership groups where their priorities and activities contribute to keeping children and young people safe from exploitation.

The three safeguarding partners wrote to the Worcestershire Community Safety Partnership (CSP) Chairs to seek assurance on how both the North and South Worcestershire CSP's were considering the need to safeguard children and young people within their current priorities and any future priority setting. The following assurance was provided.

## South Worcestershire Community Safety Partnership (SWCSP)

Protection and safeguarding of children, young people and adults features in a number of the key priorities within the South Worcestershire Community Action Plan 2021-2024.

In relation to modern slavery, exploitation and child exploitation the SWCSP support the delivery of the Serious and Organised Crime Joint Action Group (SOCJAG) through increased understanding of structures, objectives and providing a support provision against these. We consider actions and outcomes from SOCJAG and Serious and Organised Crime focus groups to identify and provide support when appropriate from SWCSP. All partners and front-line staff receive a basic level of training and awareness.

SWCSP actively contributes to multi agency tasking and enforcement activity. This is measured by the number of positive enforcement actions taken. SWCSP is also supporting, promoting and delivering SCWSP funded GET SAFE and adult exploitation projects and representatives attend and contribute to GET SAFE strategic and operational meetings.

The SWCSP also provides youth mentoring and intervention in schools and out in the community with the aim of prevention, or to divert and raise awareness to ensure children and young people are safe and are given the right information to make their own informed choices. We work with and for young people and provide intelligence on local concerns for a number of issues including vulnerability and possible safeguarding concerns.

## North Worcestershire Community Safety Partnership (NWCSP)

The protection and safeguarding of children and young people features in a number of the key priorities in the NWCSP Plan 2021-2024.

NWCSP has identified Reducing Violence and Abuse as a priority with specific reference to reducing sexual violence against women and girls and child sexual exploitation. Further, within this priority the Community Safety Partnership has a commitment to reduce Anti-Social Behaviour and nuisance particularly focusing on work with young people on street in local neighbourhoods who are at risk of being victims of crime or drawn into criminality.

NWCSP has also identified Protecting Vulnerable Communities as a priority, which includes a focus on reducing child criminal exploitation, county lines and modern slavery. As part of this priority the Partnership also has a focus on preventing violent extremism and the radicalisation of young people and vulnerable adults.

To support actions around these priorities NWCSP has allocated between £60 - £70,000 per year to projects and initiatives to protect children and young people from harm and deter them from being drawn into crime. These initiatives include commissioning outreach and detached youth work, delivering group work with at risk young people, providing therapeutic 1-2-1 mentoring, working in schools, delivering awareness raising assemblies and targeted youth club sessions.

NWCSP is represented on the GET SAFE Strategic and Operational groups and is also represented at the North Worcestershire Serious and Organised Crime Joint Action Group (SOCJAG) Focus Group and the Worcestershire Channel Panel. The District Council safeguarding leads are also members of NWCSP and ensure partnership co-ordination and co-operation across all safeguarding forums and multi-agency groups across the county.

## Worcestershire Safeguarding Adult Board

Worcestershire Safeguarding Adults Board (WSAB) has recently introduced a Complex Adult Risk Management (CARM) process which provides a framework to facilitate effective working with adults where certain criteria apply, for example where they are at risk of harm due to their complex needs, but where the risks cannot effectively be managed via other processes or interventions, such as a section 9 care and support assessment or a section 42 safeguarding enquiry under the Care Act 2014. Further information on the CARM process can be found here: https://www.safeguardingworcestershire.org.uk/documents/carm-final-v2-aug-2022-2/

We know that exploitation does not end when people reach 18, and some young adults will continue to experience exploitation or have vulnerabilities and need ongoing support from professionals post 18 years and longer term. Further, previous national learning has shown us that the transition point for young people who are at risk of, or suffering, exploitation from child safeguarding processes to adult services can leave that young person at increased risk. Members of the GET SAFE Partnership Group are currently working with representatives from the Worcestershire Safeguarding Adults Board (WSAB) to ensure that the GET THERE and GET SAFE processes are harmonised with the CARM framework to ensure there is a smooth transition of the management of risk between child and adult safeguarding services.

## **Evidence of Impact**

During this reporting period through the work of the GET SAFE partners we have seen systems developed to minimise the potential impact on children and their carers who do not have access to the Criminal Justice care process after online Child Sexual Exploitation (CSE) warrants have been completed.

We have also developed our understanding of the profile of child criminal exploitation across Worcestershire through the introduction of a multi-agency GET SAFE dataset to the Partnership Group.

The GET SAFE Partnership Group has also secured assurance that when a child criminal exploitation risk reaches the appropriate threshold, then that child/young person's safety will be managed through the appropriate child protection procedures. This is evidence of significant progress in the development of our approach to child exploitation involving the risk of significant harm to that child or young person, which in turn reflects very positively on the collective effort and response made by partners since the GET SAFE approach was introduced in 2019.

In addition to the direct engagement with children, young people and families which takes place within the Child Protection and MACE processes, there have been a number of different initiatives organised during this reporting period designed to engage with young people on GET SAFE and GET THERE. In March 2022 there was a successful event run at the Malvern Theatre in support of the GET THERE programme. Over 100 children and young people attended, and opportunities were provided for these young people to speak directly to staff members and discuss the issues highlighted.

A production was also arranged at the Swan Theatre in Worcester by the GET SAFE Team working with Ready Steady Worcestershire, who provide activities over the school summer holiday period. This production used the story of a young girl being groomed for sexual exploitation and the young people in the audience provided feedback both before and after as a means of highlighting how their understanding of the risks had changed.

Engagement has also been more targeted. Following the tragic stabbing incident outside Asda, Redditch in March 2022, outreach workers were deployed to engage with youth groups in the area to provide reassurance and an opportunity for any concerns to be raised and discussed.

The Steer Clear initiative has been launched across Worcestershire by West Mercia Police and this has been supported by the GET SAFE Operational Group. This initiative delivers engaging workshops to young people and their families about the dangers of carrying knives. The Knife Angel, which is the National Monument Against Violence and Aggression, has been on tour in towns and cities across the UK since 2018. Worcester City Council and West Mercia Police and Crime Commissioner John Campion arranged for it to be displayed in the city in support of the Steer Clear message. To further support the Steer Clear programme, inputs to over six thousand Year 9 and Year 10 pupils are being planned. This will include a lived experience talker attending schools to talk to pupils in assembly. The aim is to be delivering these inputs throughout the 2022-2023 reporting period.

The GET SAFE Team have also been taking part in the Anti-Violence Bee tour of Worcestershire, which is an initiative aimed at educating and engaging with young people about the dangers of carrying weapons. The Anti-Violence Bee visited areas across the county throughout November 2022.



(Photo of the Knife Angel Statue in Cathedral Square, Worcester)

## **Areas for Future Focus**

During the forthcoming reporting period the GET SAFE Partnership Group will be:

- Working to understand how effectively the information received from individual agencies via the GET SAFE portal, crime recording and other single agency systems is used to influence local multi-agency responses to emerging themes and need.
- Working with Worcestershire Safeguarding Adults Board (WSAB) to ensure that the GET THERE and GET SAFE processes are harmonised with the CARM framework to ensure there is a smooth transition of the management of risk between child and adult safeguarding services.
- Exploring the extent to which children and young people find information in relation to online safety both useful and accessible, and where needed how partners can make the help offered more relevant to their needs.
- Ensuring that any learning from the recommendations within the Independent Inquiry into Child Sexual Abuse in Telford (published July 2022) has been captured where relevant to Worcestershire.



Full information on the GET SAFE and GET THERE programmes can be found via the following links:

www.worcestershire.gov.uk/getsafe

Get There | Worcestershire County Council



### 9. The Quality Assurance Practice and Procedures Group

The role of the Quality Assurance Practice and Procedures Group (QAPP) is to support the improvement and development of services offered to children and young people in Worcestershire by delivering a multi-agency programme of Quality Assurance through focusing on three key areas, these being audits, service user feedback and key performance indicators.

The QAPP is currently chaired by Dan Gray who is the Principal Social Worker and Group Manager for Safeguarding Quality Assurance with Worcestershire Children First.

#### Areas of Focus for 2021/2022

The 2020 - 2021 yearly report identified the following areas of focus for this reporting year:

- 1. 1. The development of multi-disciplinary audits at the Family Front Door between Social Care, Education and Early Help to look at the quality of referrals and application of the levels of need to promote system learning and the Early Help agenda.
- 2. 2. Support the GET SAFE Partnership Group in embedding the learning from the 'Sarah' Child Safeguarding Practice Review.
- 3. 3. Completion of the Early Help project in conjunction with the University of Worcester
- 4. 4. Ensure that a multi-agency plan is in place to ensure Worcestershire can effectively respond to any Joint Targeted Area Inspection (JTAI). This will include support for agencies to understand their role, expectations and resourcing commitments of such an inspection.
- 5. 5. Continue to deliver multi-agency audits in areas identified as requiring further scrutiny and use the learning from those audits to improve services to children and young people. The audit activity within this coming reporting period will include how effectively agencies capture the voice of SEND children within our safeguarding processes.

#### **Progress and Achievements**

The work of the QAPP Group within these areas is set out below. A newsletter has also been developed by the QAPP Group and shared across the partnership to share information on our activities and key learning.

## 1. The development of multi-disciplinary audits at the Family Front Door between Social Care, Education and Early Help to look at the quality of referrals and application of the levels of need to promote system learning and the Early Help agenda.

From September 2021 a system of multi-agency auditing has been developed whereby each month ten cases are selected which have been referred to the Worcestershire Family Front Door from education settings, but which have then been assessed as having a level one or level two outcome. Full details of the audit activity and associated learning is provided within the Head Teacher Safeguarding Steering Group section of this report.

### 2. Support the GET SAFE Partnership Group in embedding the learning from the 'Sarah' Child Safeguarding Practice Review.

Worcestershire Safeguarding Children Partnership recognises the importance of ensuring that learning from child safeguarding practice reviews is used to improve practice, both within multi-agency systems and, where appropriate, within single agencies.

The QAPP Group committed to supporting the GET SAFE Partnership Group in embedding the learning from the 'Sarah' review. In April 2022 the QAPP Group sent the following questions to partner agencies across Worcestershire.

- 1. How has your organisation disseminated the learning from the Worcestershire Child Safeguarding Practice Review 'Sarah' to your own staff?
- 2. How does your organisation plan to assure itself that the learning relevant to your agency has been embedded and that where necessary practice has changed in line with learning?
- **3.** How has your organisation promoted the use of the GET SAFE risk assessment within your own organisation, and the processes to be used following completion of the risk assessment tool?
- 4. How does your organisation monitor the use and submission of the GET SAFE risk assessment tool to ensure it is being completed and submitted in appropriate circumstances?
- 5. What has your organisation done to promote the understanding and use of a contextual safeguarding approach amongst your staff who have contact with children and young people?
- 6. Are you assured your agency is appropriately attending and contributing to children's Looked after Reviews? How is this monitored and followed up where there is non-attendance?

In addition, where the review had identified areas of learning specific to one agency, that agency was asked to update on progress against that learning.

All responses were collated and presented to the QAPP Group. This follow up gathered a significant amount of information, and examples of the work highlighted by various agencies are provided below.

#### In relation to the dissemination of learning:



- Presentation of the learning, recommendations, and our actions to WCF Board and Corporate Parenting Board.
- Learning presentation to our End-to-End Leadership Team for Social Care and Safeguarding including all Group Managers, Team Managers, Advanced Practitioners, Independent Review Officers and Child Protection Chairs from Early Help through to the Care Leavers Service.
- Learning presentation to our SEND, Education and Early Help End-to-End Leadership Team.
- Focused Independent Review Officer (IRO) team meeting on the learning and the role of the IRO.
- Dissemination of the LSCP learning briefing to all Social Care staff through direct email and Social Worker Practice Newsletter.



Worcestershire Acute Hospitals NHS Trust reported that learning has been disseminated via:

- Their Integrated Safeguarding Committee from where representatives disseminate to their area
- Safeguarding supervision
- Peer supervision
- Children's Board
- Learning Brief discussed as a patient story
- Safeguarding newsletter.

**Young Solutions,** which is the infrastructure body supporting the voluntary and community sector across Worcestershire reported that they had circulated the 'Sarah' briefing in their monthly eNewsletter and weekly eBulletin which goes to 175 clubs and organisations. In addition to many small clubs and community groups it includes larger organisations (such as the YMCA and the Diocese of Worcester) and local networks who will also circulate to their staff and networks.

#### In relation to how agencies have assured themselves that the learning relevant to their agency has been embedded and that where necessary practice has changed in line with learning:

**West Mercia Police** reported that from the learning detailed in the recommendations there is a dedicated CSE team, which now has a full time dedicate Detective Sergeant. The team have close working relationships with GET SAFE, utilising the GET SAFE coordinators. Protection notices are used when necessary to safeguard vulnerable children.

The **Herefordshire and Worcestershire Clinical Commissioning Group** reported that their Safeguarding Team carry out assurance visits with individual GP practices where learning is discussed from Child Safeguarding Practice Reviews with the practice.

**Worcestershire Probation Service** reported that they are launching monthly case reflection meetings. These are case audits that utilise the same assessment criteria as Her Majesty's Inspectorate of Probation (HMIP). Key themes and learning points will be collated and disseminated across all front-line operational staff within Worcestershire.

## In relation to promoting the use of the GET SAFE risk assessment and associated pathways within their organisations:

**Bromsgrove and Redditch District Council** reported this was achieved by regularly reviewing their systems already in place, and the use of robust and regular supervision with those practitioners who work directly with young people and their families, ongoing attendance by the Council safeguarding leads at the relevant quality assurance and GET SAFE meetings, and bi-monthly safeguarding champion meetings to ensure practice is reviewed with the necessary services/departments within the Council.

**West Mercia Police** reported that the GET SAFE risk assessment tool is promoted via meetings such as Multi-Agency Child Exploitation (MACE), strategy meetings, missing intervention meetings, Safer Neighbourhood Team communication, Intervention and Prevention Officers and Harm Hubs. It is mainly completed and submitted by the Child Exploitation coordinator and local officers.

**West Mercia Youth Justice Service** reported that they sit on the weekly GET SAFE meeting, team meetings have been held to discuss GET SAFE, and there is a folder on their shared drive with all the GET SAFE information

including guidance and the assessment form. Further, staff have attended the Vulnerability and Exploitation training.

## In relation to organisations monitoring the use and submission of the GET SAFE risk assessment tool to ensure it is being completed and submitted in appropriate circumstances:

**Worcestershire Children First** reported that they have robust performance management systems in place to monitor and track GET SAFE Risk Assessments. These are monitored through quarterly reporting and live dashboards, examples of which are given below.

#### **GET SAFE Dashboard and Reports**

- Live data available to the Get Safe Team and Managers/Workers across the service
- Key operational data, themes, and trends for children at risk or vulnerable to Exploitation
- Patterns and performance in relation to children who go missing from home or Care



Weekly Reporting

West Mercia Police reported that the Child Exploitation Coordinator will upload these and is in direct contact with the Harm Assessment Unit. They will do crime and Daily Management Meeting (DMM) checks in order to identify any incidents which need to be looked into further via the GET SAFE forum. This is completed by updating incidents and submitting risk assessments.

The **West Mercia Youth Justice Service** reported that the GET SAFE risk assessments are upload to Childview (Youth Justice Service data base) as well as the GET SAFE portal. A senior practitioner sits on the weekly GET SAFE meetings, and if any issues with the risk assessment are reported these can be bought to the attention of the YJS case manager.

#### In relation to what organisations have done to promote the understanding and use of a contextual safeguarding approach amongst their staff who have contact with children and young people:

**Bromsgrove and Redditch District Council** reported that details of the multi-agency Exploitation and Vulnerability training is regularly circulated to all staff, and the Council staff's attendance on the training is monitored by the Council's representative on the GET SAFE Operational and Strategic Groups. Staff who have direct interaction with young people (i.e. Youth Workers/Mentors) are fully qualified, experienced youth practitioners and trauma informed mentors/counsellors with expertise in contextual safeguarding. They have also received specific training on Exploitation and Vulnerability and the GET SAFE risk assessment tool and maintain their CPD via their membership of the National Youth Agency.

**Herefordshire and Worcestershire Health and Care NHS** Trust reported that they have promoted training opportunities such as the Herefordshire and Worcestershire Joint Conference on Child Exploitation and the Child Exploitation Awareness Day. Further, contextual safeguarding discussions are included in mandatory Safeguarding Training.

## In relation to assurance that their agency is attending and contributing to children's Looked after Reviews, and attendance is being monitored:

Worcestershire Probation Service reported that attendance at such meetings is a requirement of the practitioner role and if the practitioner is not available, either a substitute officer will attend or alternatively, a written update will be provided. In the case of unexpected non-attendance, this would be escalated to the team manager so that follow up action can be taken.

The Herefordshire and Worcestershire Health and Care NHS Trust reported that their agencies are not attending all reviews but have agreement with Independent Review Officers about who would be appropriate to attend depending on if they have an active role in working with the child / young person. Further, the Looked After Children register and alerts are maintained on Electronic Patient Records (EPR), and

Health assessments for Looked After Children are audited by the Specialist Nursing Team for Looked After Children. Annual Review Health Assessments for Looked After Children are completed for each child, during which their individual health plan is reviewed and updated, then uploaded onto the Worcestershire Children First electronic record system and shared with the allocated social worker so this may be discussed during their statutory reviews.

In conclusion, from the various responses WSCP were able to secure reassurance that the learning from the 'Sarah' child safeguarding practice review has been acted upon by local agencies across Worcestershire.

#### 3. Completion of the Early Help project in conjunction with the University of Worcester

This is one area of our partnership work that has not progressed as we would have wished. One of the key aims of this project is to gain in depth feedback from parents, carers, children and young people who have accessed or been signposted to early help support within Worcestershire to understand strengths and areas for development in relation to early help services and any barriers to families accessing such support. Clearly, gaining such feedback is wholly reliant upon the consent and engagement of those families.

During this reporting period partner agencies have identified approximately 80 families who have initially agreed to work with the independent researcher, however when contact from the University has been made far fewer have actually been willing to fully engage with the process. This has meant that we currently have insufficient data to draw any solid conclusions. Alternative routes to engagement are now being explored with a view to gaining sufficient feedback to ensure we can achieve credible outcomes from this research before the project then moves on to gathering information from practitioners. The importance of the voice of the child and family in child safeguarding is often emphasised within various reports and guidance. This project does highlight however the challenges that can be encountered in securing meaningful and truly independent feedback from families about services, and this is perhaps understandable given the sensitivity of their circumstances.

## 4. Ensure that a multi-agency plan is in place to ensure Worcestershire can effectively respond to any Joint Targeted Area Inspection (JTAI). This will include support for agencies to understand their role, expectations and resourcing commitments of such an inspection.

A Joint Targeted Area Inspection (JTAI) is an inspection framework for evaluating the services of vulnerable children and young people. It is conducted jointly by Ofsted, the Care Quality Commission (CQC), Her Majesty's Inspectorate of Constabulary (HMIC) and Her Majesty's Inspectorate of Probation (HMIP). Each JTAI includes a specific 'deep dive' safeguarding theme. JTAIs are carried out under section 20 of the Children Act 2004.

They examine multi-agency arrangements for:

- the response to all forms of child abuse, neglect, and exploitation at the point of identification
- the quality and impact of assessment, planning and decision making in response to notifications and referrals

- protecting children and young people at risk of a specific type (or types) of harm, or the support and care of children looked after and/or care leavers (evaluated through a deep dive investigation into the experiences of these children)
- the leadership and management of this work
- the effectiveness of local safeguarding arrangements in relation to this work.

More information on JTAI inspections can be found in the practitioner briefing which has been produced by the QAPP Group as part of our preparation:

#### WSCP - JTAI - Multi-Agency Inspection Briefing for Partners (safeguardingworcestershire.org.uk)

To support our preparation for a JTAI inspection the Safeguarding Partnership has also:

- Used the JTAI audit methodology for our own multi-agency audits, so developing partners' familiarity with the process.
- Provided a presentation on the JTAI approach to all our WSCP subgroups to raise awareness on the approach and expectations of partners
- Developed a single point of contact list for key agencies who will likely be involved in any future JTAI process.

5. Continue to deliver multi-agency audits in areas identified as requiring further scrutiny and use the learning from those audits to improve services to children and young people. The audit activity within this coming reporting period will include how effectively agencies capture the voice of SEND children within our safeguarding processes.

#### Voice of the Child with Special Educational Needs and Disabilities

A multi-agency audit of the services provided to five children with special educational needs and disabilities has now been completed. This audit considered the children's experiences of those services and how they have had their voices heard and responded to. For this audit, we followed the Joint Target Area Inspection (JTAI) methodology, with each agency considered the same five children's experiences and then meeting to share and discuss findings.

The audit returns identified a number of areas of good practice within the work of the various agencies, examples of which are provided below:

- Appropriate safeguarding child alerts on systems to ensure any practitioner who may see the child / young person is aware of any current safeguarding concerns and Social Worker involvement /contact details.
- Capacity was considered and recorded in relation to medical decisions /interventions.
- GET SAFE minutes were available on agency systems to inform staff of safeguarding concerns / current level of risk, Social Worker contact details etc.
- Clear attempts were made so practitioners had opportunities to see the children alone and if this was not possible it was clearly documented for the next practitioner to see.
- Parents and carers were updated on the plans.
- There was evidence of awareness by practitioners of how a child's disability was impacting on their daily functioning and as such appointments were tailored to this. Cultural needs were also recorded in respect of individual children.

- Plans had been formulated with the child and parent around keeping safe from harm. The child had been consulted for these and had expressed their opinions whether negative or positive. The child's voice appeared to have been heard and their wishes listened to.
- During the Covid-19 period when interventions were taking place virtually, one young person was not engaging and wanted to move to face to face interventions. This was appropriately responded to and moved to direct sessions; responding to the child's wishes and supporting better engagement.
- SEND needs were evidenced in all assessments completed by the Youth Justice Service.
- The Voice of the Child was clearly recorded and informed plans for children and young people, and there was evidence of children's views being considered within decision making and care planning. There was also evidence of seeking and using expert advice (psychologist) in how best to communicate with young people.
- When new information was received and evidence of risks escalated, Strategy Discussions were held appropriately.

As with all multi-agency audits, the group was also keen to identify how we can further improve services and share that learning across the partnership. Opportunities identified within this audit are provided below.

- Health records should always be clear on who is holding Parental Responsibility, as this can sometimes be difficult to ascertain in an emergency.
- There was little evidence within records of the family and child's religious or cultural beliefs being considered.
- In one case the child's specific disability needs were not evidenced in the context of appropriate contact and approaches.
- We need to ensure that all appropriate referrals have been made to partner agencies. In one example, it was "assumed" that referral to a particular agency involved with the child would have been done after the Strategy Discussion, but that did not in fact happen. It is important to not make assumptions that another agency will make a referral that was initially identified by your own agency.
- It is always important to record when a child has been spoken to alone, and it is important that children have these opportunities. Where this has not happened or been possible this should also be recorded, with the reasons why.
- We must always ensure that missing episodes are followed up in a timely manner, strategy discussion minutes are recorded and shared in a timely manner and direct work with children always considers their individual needs and communication needs.

Where there were areas of improvement for agencies these were recognised, and actions were taken to address those.

A learning briefing was produced and circulated to practitioners. A copy of the briefing can be read here:

#### Multi-Agency Audit: Voice of the Child and SEND (office.com)

#### Identification of Need and Risk

The Quality Assurance, Practice and Procedures Group (QAPP) has also undertaken a multi-agency audit of seven children's experiences when there has been initial identification of need and risk. All the children subject of the audit had a recent Family Front Door referral that progressed to Strategy Discussion and Section 47 Assessment with an outcome of an Initial Child Protection Conference. The agencies taking part in the audit were:

- Worcestershire Children First Children's Social Care and Safeguarding
- Worcestershire Acute Hospital NHS Trust

- Herefordshire and Worcestershire Health and Care NHS Trust
- West Mercia Police
- Herefordshire and Worcestershire Integrated Care Board GP Practices

Again, agencies were asked to audit their own agencies' involvement with the child (using a Joint Targeted Area Inspection (JTAI) methodology) and provide evidence of their practice and reflection on the work they have undertaken, identifying both good practice and areas for learning and development. Each agency graded the quality of practice from the perspective of their own service.

The audits were structured such that the quality of the agency response was examined within five key areas, these being at referral, strategy discussion, the interim safety plan, section 47 enquiry and Initial Child Protection Conference.

Overall, this audit evidenced assurance of the correct decisions and actions being taken to safeguard children, appropriate information sharing and partnership engagement. Specifically, it highlighted:

- Timely, appropriate and proportionate decision making by the Family Front Door.
- Strategy discussions with the right agencies involved and contributing and the outcomes appropriate to the risks.
- The progression to Initial Conference was the right action for these children.
- Agencies evidenced assurance of the right decisions and actions being taken to safeguard children, appropriate information sharing and partnership engagement. The audit also provided evidence of strategy discussions and conferences being well chaired and recorded.

The audit also identified that although strategy discussion minutes were being shared, not all agencies had saved these to their records. Further, on occasions agencies had not liaised or updated information within the assessment between the strategy discussion taking place and the Initial Child Protection Conference. This is learning which those agencies involved have taken from this process and will address internally.

#### **Measuring Performance**

In addition to progressing work in the above areas, the QAPP Group has continued to monitor the journey of the child through the safeguarding system from Early Help to Child Protection using our core set of multi-agency key performance indicators.

#### Learning and Development

A further important strand of QAPP Group work is to ensure the quality and accessibility of learning and development opportunities for the Partnership. Three core training opportunities have been offered during this reporting period.

**Signs of Safety –** A total of 64 partners attended courses which were held in February, April and June 2022.

**Management of Allegations -** A total of 46 partners attended two courses which were run in March and May 2022.

Levels of Need - Courses were run in February and May 2022 and were attended by a total of 59 practitioners.

Here are some examples of the feedback from delegates attending these courses:

"I found the information was explained really well to a level where I could understand even though I haven't years of experience as some do. Thank you"

"This was a really good training session. All information contained was relative and informative. It was also good that although this was a virtual presentation it still allowed for participants to verbally participate within the activities and in asking questions"

"An informative refresher and clear presenting by the practitioners delivering the workshop who facilitated a relaxed presentation, inviting questions and curiosity"

#### eedback from courses....

"well delivered" "Found the trainer had a very engaging tone, didn't feel spoke at, but well taught" "liked the variation of being in small groups and presenting to others"

"the virtual learning environment was effective in meeting the learning outcomes" "format of the presentation was good" "slido enabled interaction" "the officers did really well and had obviously planned the webinar effectively to protect the speakers"

"Thank you for the power-point from this morning's training. It was very insightful, informative, and useful" and "It helps me to understand the right steps that are taken when an allegation is made"

"Loved that was lots of different organisations Involved with the delivery and that they had a wealth of knowledge on all sectors available to answer questions"

Training is promoted through the Partnership Newsletter and can be booked via the Website at:

WSCP Training and Events - Worcestershire Safeguarding Boards (safeguardingworcestershire.org.uk)

#### **Policies and Procedures**

Another function of the QAPP Group is to work with the West Midlands Safeguarding Children Procedures Group to ensure practitioners have access to relevant and up to date multi-agency policies and procedures, and to ensure the Levels of Need (Thresholds) guidance is readily accessible and updated as necessary. These are available at: **Welcome | West Midlands Safeguarding Children Group (procedures.org.uk)** 

#### **Evidence of Impact**

As can be seen from the above examples of responses provided for the 'Sarah' single agency audit, agencies from across our partnership have used the learning from this child safeguarding practice review to develop their own internal practices and the knowledge of their staff in relation to child sexual exploitation. Although clearly we can never entirely eradicate all such risks for children and young people within Worcestershire, with the increased awareness amongst professionals and the strengthening of responses to concerns, we can make children and young people safer and ensure concerns are identified sooner, the appropriate support for those at risk is made available earlier, and an environment is created in which it is more difficult for offenders to operate, with an increased likelihood of them being identified. The responses by agencies evident from this audit all contribute to those outcomes and the evidence of the overall improvements in our local response has been triangulated by the 'Sarah' 'deep dive' case audit, details of which are provided in the GET SAFE Partnership Group section of this report.

Through our work to promote understanding of the Joint Targeted Area Inspection (JTAI) process we have improved the ability and readiness of the partnership to respond in the future should it be necessary. Through our work on the voice of the child with Special Educational Needs and Disabilities (SEND) we have a stronger collective understanding of how we are capturing the views and wishes of these children and young people and have been able to provide evidence based guidance to practitioners in this area.

Finally, the QAPP Group's work on identification of need and risk for children who have recently been referred to the Family Front Door has provided assurance of the correct decisions and actions being taken to safeguard children, appropriate information sharing and partnership engagement at this point in the Child Protection process.

#### **Areas for Future Focus**

During the forthcoming reporting period the QAPP Group will be focused on the following areas:

- Continued quality assurance activity through auditing and feedback processes. The areas chosen for such activity will be selected based on emerging national and local reviews and guidance, for example the quality of our response to children affected by domestic abuse.
- Continue our scrutiny and focus of multi-agency practice using our set of key performance indicators. The involvement of the right agencies at all stages of the child protection process and ensuring that children, young people and families receive the correct referral or support at the most appropriate level and at the earliest opportunity will remain a priority for the QAPP Group.
- Complete the independent research into the effectiveness of Early Help by the University of Worcester.
- Continue to offer learning and development opportunities for practitioners across the partnership, to include a Partnership Local Authority Designated Officer (LADO) Conference.

## 10. The Child Safeguarding Practice Review Group

The Child Safeguarding Practice Review (CSPR) Group oversees the management of rapid review processes and the commissioning of child safeguarding practice reviews within Worcestershire. The CSPR Group is also responsible for ensuring that child safeguarding practice reviews are completed to a high standard and within agreed timescales, that the recommendations and learning resulting from these reviews are fully implemented, and evidence of their impact obtained. During this reporting period the CSPR Group has been chaired by Ellen Footman who is Associate Director for Nursing and Quality/Designated Nurse for Safeguarding Adults and Children with NHS Herefordshire and Worcestershire.

The purpose of a review is to identify any learning from these cases and then use that learning to improve both individual agency and multi-agency working to safeguard children more effectively, for example through policy development and the commissioning of multi-agency training. There are clear criteria for when rapid reviews and child safeguarding practice reviews should be completed, and these are set out in 'Working Together to Safeguard Children' (July 2018). These reviews are undertaken when a child has died or been seriously harmed, and abuse or neglect is known or suspected. That said, with the changes introduced in the most recent 'Working Together' document, even when the criteria for a CSPR is met the three safeguarding partners do not have to carry out a CSPR if they believe all learning has been captured at the rapid review stage of the process. The new process regarding CSPR's allows a more flexible approach to reviewing cases than was previously seen within Serious Case Reviews. Child safeguarding practice reviews are not inquiries into how a child died or was seriously harmed or about who is culpable, the emphasis being on extracting the opportunities for learning and improvement.

#### Progress, Achievements and Evidence of Impact

This year the CSPR Group has completed six rapid reviews resulting in the commissioning of one child safeguarding practice review. This review is ongoing. In each cases the National Child Safeguarding Practice Review Panel has been notified of the outcome of the rapid review and in all cases has agreed with the decision of the WSCP Child Safeguarding Practice Review Group. Further, in all cases where a rapid review has been completed, any learning identified has been recorded and is followed up. Examples of such follow up from rapid review learning is in one case additional information has been shared with professionals across the partnership relating to keeping children safe when there are dogs in the home, and another such review has led to the refreshing and promotion of the WSCP professional curiosity briefing, which provides guidance to practitioners on this subject.

The CSPR Group has continued its work to implement learning from both national and local reviews. Following on from the last WSCP Annual Report which set out our intention to develop a 'Keep Me Safe' Strategy, significant progress has now been made with this.

The strategy outlines the agreed priorities, aims and objectives for the period 2022-2025. The priorities for the overarching 'Keep Me Safe' Strategy is informed by emerging themes or concerns, identified from local and national reviews or through the child death overview process. The strategy is intended for use with any safeguarding theme and can be used as a framework in response to emerging priorities, perhaps as a result of national and local research, data or learning.

The first of these local guidance documents, 'Keep Me Safe when I am Sleeping' is nearing completion and will be available to practitioners across Herefordshire and Worcestershire in the near future. This work also supports

a recommendation made within the most recent Herefordshire and Worcestershire Child Death Overview Panel (CDOP)I report (April 2019 – March 2021) in relation to the clarity of safer sleeping advice available to professionals.

The next strand of the 'Keep Me Safe' Strategy, is 'Keep Me Safe when I am Crying', which will aim to reduce serious harm to babies as a result of shaking. Herefordshire and Worcestershire Clinical Commissioning Group also secured funding to support the use of the ICON programme within the county, this being a nationally recognised programme to help parents cope better with crying babies. This funding is being managed via the Worcestershire Safeguarding Children Partnership and will be used to support this work across Herefordshire and Worcestershire.

The intention remains to produce additional local guidance for practitioners based on the learning within the two national reports; "Out of Routine: A review of sudden unexpected death in infancy (SUDI) in families where the children are considered at risk of significant harm" (July 2020), and "Safeguarding children under 1 from non-accidental injury caused by male carers" (September 2021). This work is being completed jointly with Herefordshire and is being led by the Deputy Designated Nurse for Safeguarding Adults, Children and Children Looked After for NHS Herefordshire and Worcestershire.

In last year's report we recognised the need to focus on meeting the National Child Safeguarding Review Panel expectation that reviews should be completed and published within six months of the incident. As with other safeguarding children partnership areas, this remains a significant challenge for us with barriers such as ongoing criminal proceedings remaining an issue. That said, we recognise that even when we are unable to meet that six month publication target we are, and will continue to disseminate learning from the rapid review in ways which avoid compromise to any ongoing criminal justice process. We have also in recent cases used alternative approaches, specifically audit methodologies, to access learning sooner.

#### **Areas for Future Focus**

During the forthcoming reporting period the CSPR Group will be focused on the following areas:

- Continue to support the development of 'Keep Me Safe' themes in line with national and local learning.
- Complete and publish the three ongoing Child Safeguarding Practice Reviews and embed any multi-agency learning resulting from them.

## 11. Child Safeguarding Practice Reviews

Worcestershire Safeguarding Children Partnership (WSCP) currently has three child safeguarding practice reviews (CSPR's) in progress. These reviews are being overseen by the Worcestershire Child Safeguarding Practice Review Group on behalf of the WSCP.

The partnership has published one Child Safeguarding Practice Review during this period. This review, which was published in September 2022, related to the death of baby D who was only 6 weeks old when he suddenly died. The review can be read in full here:

#### CSPR - Baby D (safeguardingworcestershire.org.uk)

There were three recommendations from this review, all of which have been followed up by the Child Safeguarding Practice Review via the Herefordshire and Worcestershire Child Death Overview Panel, the Sudden Unexplained Death in Infancy and Childhood (SUDIC) Co-ordinator, and the West Midlands Regional Child Safeguarding Procedures Group respectively.



### 12. The Education Head Teacher Safeguarding Steering Group

The Education Head Teacher Safeguarding Steering Group consists of representatives of the Worcestershire phases of education settings. The group quality assures the safeguarding work of the education sector across Worcestershire and provides a direct link for that work into the wider safeguarding partnership. The group uses key performance indicators, the Section 175 safeguarding audit returns and direct feedback from schools to understand both the effectiveness of safeguarding arrangements and the resulting outcomes for children. This group is chaired by the Director for Education, Early Years, Inclusion and Education Place Planning.

Membership includes representatives from the following schools' areas:

- Early Years
- First Schools
- Independent Schools
- Primary Schools
- Middle Schools
- Secondary Schools
- Further Education
- Special Schools
- Alternative Provision

#### Areas of Focus for 2021/2022

The 2020 - 2021 report identified the following areas of focus for this reporting year:

- 1. In the coming twelve months the Education Head Teacher Safeguarding Steering Group will be focused on ensuring the learning from the audit of multi-agency responses to reports of sexual violence in schools and colleges is used to further improve the services provided to children and young people.
- System learning from Ofsted complaints is a further area of development on which the group will be focused. We need to build on how learning from these complaints, which also includes identified best practice, is used to strengthen practice in our education settings.
- 3. The group will continue to work to support education providers to encourage those who are victims of sexual violence, sexual harassment and other forms of child on child abuse to report those concerns, and have processes in place that promote such reporting through education and guidance, recognising that this is happening in all settings.
- 4. The group will also be focused on ensuring that they continue to support the relationship between education settings and the Worcestershire Family Front Door and promote the knowledge and understanding of the Levels of Need Guidance through regular joint audit activity and clear guidance and dissemination of learning.

#### **Progress and Achievements**

The work of the Group within these areas of focus is set out below.

Ensuring the learning from the audit of multi-agency responses to reports of sexual violence in schools and colleges is used to further improve the services provided to children and young people.

In last year's report we highlighted the ongoing audit of specific cases where young people had reported child-onchild abuse. This audit was completed during the current reporting period and learning briefings were developed for professionals. These were then circulated across all agencies via our WSCP newsletter

#### Worcestershire Safeguarding Children Partnership - September 2022 Newsletter (office.com)

and was also disseminated to all schools and colleges via the Worcestershire Education Safeguarding Team. Learning from this audit is also used by the Worcestershire network of Designated Safeguarding Lead (DSL's) Champions who support and disseminate good safeguarding practice within their own and other settings. This is further supported by Designated Safeguarding Leads having the opportunity to network on a termly basis; the meetings have been split into four geographical areas for ease of access for the DSL's. Numbers attending are high, for example since they began over 400 DSLs have attended the network meetings to share good practice and receive local and national updates on safeguarding.

The Worcestershire child-on-child abuse policy for educational settings has been updated with a risk assessment tool, and this has become a focus of safeguarding audits within individual schools by the Education Safeguarding Team. Further, there is a master class for Designated Safeguarding Leads about child-on-child abuse and the responses to it being planned for June 2023.

System learning from Ofsted complaints; specifically building on how learning from these complaints, which also includes identified best practice, is used to strengthen practice in our education settings.

A briefing on key learning themes from complaints received via Ofsted has been produced and circulated to head teachers. This includes complaint prevention through school's approaches to most the common themes such as bullying, and opportunities for young people to raise concerns within schools so they can be addressed prior to them reaching the complaint stage.

The group will continue to work to support education providers to encourage those who are victims of sexual violence, sexual harassment and other forms of child-on-child abuse to report those concerns and have processes in place that promote such reporting through education and guidance, recognising that this is happening in all settings.

Following the disclosures of child-on-child abuse made through the 'Everyone's Invited' website in early 2021 and the subsequent Ofsted national rapid review activity focused on the quality of partner responses to such reports, Worcestershire partners put in place a comprehensive response to the identified concerns. Much of that local activity was described in last year's report, and it is a strong reflection on the quality of that response that those activities were cited within the national follow up report "Multi-Agency Response to Sexual Harassment and Abuse of Learners: emerging practice " published in July 2022

#### (DfE external document template (govdelivery.com)

Having robust training, policies and procedures in place in education settings is essential to encouraging reporting and providing the appropriate response should an incident of child-on-child abuse be identified. Between July 2021 and January 2022 Worcestershire Children First School Safeguarding Team carried out a Section 175 Audit of education establishments within Worcestershire. The purpose of undertaking the Section 175 audit is to provide a report to the School Governing Body on safeguarding practice that enables it to monitor compliance with the requirements of Keeping Children Safe in Education (KCSIE), and to offer reassurance to both the Local Authority and Worcestershire Safeguarding Children Partnership that schools are effectively carrying out their safeguarding duties and identify areas where further support is needed. Training, policies and procedures are key areas of the audit. It is testament to the commitment to safeguarding generally and to supporting local partnership working that all 258 education settings within Worcestershire completed and returned their Section 175 audit. This audit therefore provides a comprehensive picture of the strength of safeguarding arrangements across the education sector. In addition to the self-assessment audit and to triangulate evidence the Education Safeguarding Adviser completed 67 audit visits to settings in the academic year covered by the Section 175 Audit. The purpose of the visits is to review safeguarding practice by undertaking a safeguarding assessment alongside the schools and offer support and further guidance to ensure safeguarding is effective and Ofsted compliant.

In relation to child-on-child abuse the Section 175 audit returns told us that in all of our schools there is a child safeguarding policy in place, and all staff have read Part 1 of the Keeping Children Safe in Education Statutory Guidance (which sets out their safeguarding responsibilities, including responses to child-on-child abuse) and the Designated Safeguarding Lead knows how to access current learning and improvement briefings. Further, all schools reported that they are aware of the importance of making clear that sexual violence and sexual harassment are not acceptable, will never be tolerated and are not an inevitable part of growing up. The audit return also showed that 98% of Worcestershire schools are choosing to deliver relationships or sex education as part of a timetabled PSHE programme, with good outcomes, and 95% of schools have an E-safety, IT Acceptable Use Policy in Place.

It has been recommended that future Section 175 audits should build on the above progress by gathering information on how education settings are recording child-on-child abuse incidents, and the ways in which they are then responding to those reports.

The group will also be focused on ensuring that they continue to support the relationship between education settings and the Worcestershire Family Front Door and promote the knowledge and understanding of the Levels of Need Guidance through regular joint audit activity and clear guidance and dissemination of learning.

From September 2021 a system of multi-agency auditing has been developed whereby each month ten cases are selected which have been referred to the Worcestershire Family Front Door from education settings, but which have then been assessed as having a level one or level two outcome. The audit focuses on referrals from education settings as the greatest volume of referrals are received from this sector. Each case is audited independently by Education Safeguarding, Early Years Improvement and Early Years Partnership managers. The audit focuses on the reasons behind the referral, the quality of the referral, the response to the referral and how needs could more appropriately have been met at level one or two, so ensuring the child or young person and their family received the right service at the earliest opportunity. Each case is then discussed in a monthly meeting with auditors and the Family Front Door manager, and a summary of findings and learning is produced quarterly. This system has resulted in a total of 110 referrals from 69 different education settings being audited during the reporting period.

These audits have shown that thresholds are being applied appropriately by the Family Front Door and outcomes were consistent and proportionate to the presenting need, with clear rationales being recorded for the decisions made. Further, there is a range of high quality support available through schools' early help offers.

The following learning has been identified through this activity.

- We need to ensure that pupils, parents and professionals are consistently referred to the schools' early help offer, which needs to be user friendly and kept up to date.
- Support for the child/young person should be coordinated through the Early Help Assessment by schools and other community partners.
- There needs to be a robust conversation with the parent(s) and/or carers by professionals prior to the referral being made.
- There needs to be clear evidence of the child's voice within the referral.
- The referral needs to be specific on the concerns held.

 We need to ensure parents/carers understand and give informed consent for the referral where appropriate to do so.

The learning from these audits is shared in the following ways:

**Education Settings** – Each month, direct contact is made by the Education Safeguarding and Early Years Improvement team with individual settings where clear learning has been identified. Key learning and messages are shared within the Worcestershire Heads meetings and also circulated to each school, with individualised copies sent to those settings audited. Messages from these audits are used to inform and adapt the Levels of Need training, and learning is also cascaded via the Designated Safeguarding Lead (DSL) Network Meetings.

**Early Help –** The Early Help Partnerships Manager has attended Family Front Door meetings to provide a summary of what is available through early help in the community to strengthen the feedback given to referrers and continues to raise awareness of the early help available in the community and promote the use of the Early Help Assessment with all partners.

**Family Front Door** – Key Learning has been fed back by managers to the Family Front Door team and learning is included within supervision sessions.

There has also been a short learning briefing covering the findings from these audits produced and circulated to education settings.

There is evidence that this audit programme and associated learning is making a difference to the quality of referrals to the Family Front Door coming from educational settings. Comparisons between the first and second halves of the year show a 46% reduction in the number of referrals from those education settings audited most frequently.

In addition to the above four areas of focus, the Head Teacher Safeguarding Steering Group has undertaken work on several other aspects of safeguarding in education. These are summarised below.

#### Early Help

The provision of early help to children, young people and their families by education settings is a key part of our wider multi-agency safeguarding system, and the expectation is that those education settings will, where possible, provide early help directly to families prior to asking for additional support from other agencies.

The Section 175 audit report completed in January 2022 showed that at that time 98% of Worcestershire schools had their own Early Help Offer, and 91% of schools had that available to families on their school website. Further, 68% of schools reported that they completed an Early Help Assessment prior to any referral to Worcestershire Children First for Early Help services, and 49% of schools complete the assessment when offering school early help. The audit results also showed that at the time of the audit, 6,207 children were using a schools Early Help Offer and 13,174 in total had accessed one in the previous twelve months. These figures provide strong evidence of both the engagement of education settings in our local Early Help arrangements, and the extent to which those settings are engaging with children, young people and families at a point which is critical to preventing escalation of risk and therefore potential child protection interventions.

The Worcestershire Early Help Partnership oversees the effectiveness of early help provision across the county, and representatives from both schools and Early Years are supporting the work of that group. Local resources such as the Here 2 Help Directory, and Family Hub website are also promoted within the Head Teacher Safeguarding Steering Group.

#### Exploitation

The Head Teacher Safeguarding Steering Group has continued to promote both the Worcestershire GET SAFE and GET THERE provision and raise awareness amongst staff in their settings about the risks of child criminal exploitation. The Section 175 audit returns showed that in 93% of schools the GET SAFE training package has been accessed by both the school Designated Safeguarding Lead and their deputy, whilst nearly nine out of ten Worcestershire schools have disseminated GET SAFE training to their staff and included GET SAFE within the curriculum.

#### **Domestic Abuse**

Operation Encompass involves the reporting to schools, before the start of the next school day, when a child or young person has been involved in or exposed to domestic abuse. The information is given in strict confidence to a school's DSL to enable support to be given dependent on the needs and wishes of the child. Operation Encompass initially covered public and local authority primary and secondary schools and nurseries attached to a primary school, however during this reporting period work has been done, supported by the Head Teacher Safeguarding Steering Group, to extend this service to include all nursery and preschool settings within Worcestershire. The work involved in this is significant with Worcestershire managing hundreds of Operation Encompass notifications each month, and it is for this reason that WSCP has provided additional financial support in this area (further details of which have been provided in the Executive section above). The Head Teacher Safeguarding Steering Group has also provided the forum to discuss the quality of the information provided within some Operation Encompass notifications to ensure the integrity of the information sharing.

#### **Evidence of Impact**

The impact of the work of the WCF Education Safeguarding Team supported by the Education Head Teacher Safeguarding Steering Group has led directly to the following:

- In relation the joint audit activity at the Family Front Door, comparisons between the first and second halves of the year show a 46% reduction in the number of referrals from those education settings audited most frequently.
- A strong contribution from education settings to the delivery of early help to children, young people and families across Worcestershire.
- Education settings are now consistently recording incidents of child-on-child abuse.
- A wide understanding of child criminal exploitation risks amongst those professionals who have most contact with children and young people outside the family, and knowledge of the support available via the local GET SAFE and GET THERE frameworks.
- Communication between Worcestershire Children First and schools has improved with the provision of network meetings, training and DSL Champions and the Head Teacher Safeguarding Steering Group. The service level agreement offered to all schools has offered a consistent approach to high quality training for Designated Safeguarding Leads.

#### **Areas for Future Focus**

During the forthcoming reporting period the Head Teacher Safeguarding Steering Group will be focused on the following areas:

- Consider the recommendations within the Independent Inquiry into Child Sexual Abuse in Telford (published July 2022) which relate directly to education settings and implement any relevant learning within Worcestershire schools and colleges.
- Monitor the timeliness and quality of Operation Encompass notifications following the expansion to include Early Years settings and the increased partnership investment to support this (going live in February 2023).
- It has been recommended that future Section 175 audits should build on the above progress by gathering information on how education settings are recording child-on-child abuse incidents, and the ways in which they are then responding to those reports.

## **13. Updates to Published Arrangements**

There have been no updates to the three safeguarding partners' published arrangements during this reporting period.

## 14. The Voice of the Child

Activity within the partnership to capture the voice of children and families is monitored within the Executive Group via regular reporting by the various subgroups on their activities in this area.

A report from the Association of Safeguarding Partners (TASP) following their national review of the effectiveness of independent scrutiny of safeguarding children partnerships recommended that good independent scrutiny of local child safeguarding arrangements should include opportunities for children and young people to lead or co-lead safeguarding initiatives focused on improving outcomes for children. The safeguarding partners have therefore written to the Worcestershire Youth Cabinet requesting an opportunity to discuss this further, and how we might use this recommendation to strengthen children and people's involvement within the Worcestershire Safeguarding Children Partnership. This is an area for development in the coming reporting period.

In addition to the audit work and learning briefing in the area of children with special educational needs and disabilities (covered in the QAPP Group section of this report), our audit which focused on identification of need and risk also incorporated a multi-agency feedback survey with the families of the seven children and young people involved. The below table sets out the questions asked and pattern of responses.

Questions	Response
Are you clear on the different roles of agencies in your child's plan? (Social Worker, Health, School etc.)	86% (6 parents said yes)
Do you think the multi-agency approach to supporting you and your family has improved your child's and your own safety and wellbeing?	71% (5 parents said yes)
Do agencies identify strengths for your family and make clear to you what they are worried about?	100% (all parents reported positively in this area)
Do agencies make it clear what you need to do as part of the plan?	86% (6 parents said yes)
Do professionals take time to speak to your child and listen to their views?	71% (5 parents said yes)

Here are some of things families told us:

"Don't think anything could have been done better they did things perfect for me"

"The Social Workers could have communicated better at the beginning and explained things better. (Anonymised) is doing a brilliant job at explaining how I can improve myself. Other professionals have all been brilliant all along"

"Supported me and guided me gave me push I needed and have now empowered me to do things myself"

"Mentor, at school is working with (anonymised) very well, she talks to (anonymised) and does well" "The Health Visitor is brilliant; she comes out regularly and offers support. Also, the Support Worker comes out and supports me well, they all keep in regular contact"

"Communicating, extremely well laid out, no misunderstanding, or meetings, very straight to the point" From the families spoken to, two families reported that they did not feel the support from agencies had had an impact at that point, however three families felt that both as parents and for their children they felt happier, healthier, and safer through the intervention.

Overall, we saw the majority of families reporting positives in respect of multi-agency working and how partners work together to support families when children are identified at being at risk of harm and child protection planning is required. It should also be noted that this survey was completed with those families who were at the early stages of involvement as all had recently progressed through strategy discussion to Initial Child Protection Conference, so it is perhaps unsurprising that not all families felt that positive change had been achieved up to that point.

#### Areas for future focus

Strengthen the involvement of Children and Young People in our local safeguarding arrangements through work with the Worcestershire Youth Cabinet.

### **15.** Independent Scrutiny

Independent scrutiny of the child safeguarding partnership arrangements is provided by the Independent Chair, and examples of how the work of the partnership is scrutinised are provided throughout this report. The Independent Chair has continued throughout this reporting period to attend and be directly involved in all groups within the partnership and so has a detailed knowledge of the contribution of the various partners, and the effectiveness and progress of ongoing workstreams. Further, the Independent Chair provides direct scrutiny of the safeguarding partners' representatives contributions within the Executive Group, reviews all Rapid Review decisions made by partners, and has a direct involvement in selecting the areas of focus for multi-agency audit. Examples of this within the current review period are the Independent Chair requesting the review of safeguarding partner responses to the Solihull JTAI findings and making the recommendation that a future area of focus for the QAPP Group is on children and young people who are affected by domestic abuse. The Independent Chair also produces the WSCP Annual Report.

## 16. Conclusion

There has been a great deal of positive work completed across all of the partnership's subgroups, **and we can say with confidence that we have a far stronger understanding of the effectiveness of our multi-agency work to keep children and young people safe.** We have also identified areas where further improvements are possible and we will continue to focus on these.

With the current volume of national reviews, learning and recommendations, it is important that Worcestershire Safeguarding Children Partnership remains focused on those that can add real value to our local responses to children and young people who are suffering, or at risk of harm, and the families and carers who are trying to support them. The need to make clear and informed decisions on what we prioritise within our partnership will be vital to ensure the work of the Worcestershire Safeguarding Children Partnership remains effective during a period which will undoubtedly bring competing demands and expectations.

During the 2023/24 period we will continue our work and commitment to our programme of activity through our Executive and subgroups, our partnership news bulletins and annual partnership meeting.

## Appendix A – WSCP – Budget Details (2021 - 2022)

#### Table: Income and Expenditure of WSCP for period 01/10/21 - 30/09/2022

The following table on the next page sets out the income and expenditure of the Worcestershire Safeguarding Children Partnership for the period 1st October 2021 to 30th September 2022. The following points should be noted in relation to the figures.

- Although the accounts show a net overspend for this period of £24,639, the first six months of this reporting period was when there was collective agreement that there would be no partnership contributions to the WSCP budget due to the impact of Covid-19 on single agency finances, accepting that WSCP reserves would need to be used to bridge that short term funding gap. Funding resumed as normal on 1st April 2022, so ending that short term funding deficit. The agency contributions reflected in the table below is therefore a half yearly figure (1st April 2022 30th September 2022).
- The funding for ICON has been provided by the Integrated Care Board to support the local roll out of the ICON programme through the 'Keep Me Safe' strategy. Further details of this have been provided earlier in this report, but in summary ICON is a nationally recognised programme designed to reduce instances of trauma to babies caused by shaking.
- The funding for the additional posts provided by WSCP to support both information sharing within the Family Front Door and Operation Encompass notifications did not begin until October 2022 so will be reflected in next year's report.

Income and Expenditure Account for the period: 01/10/21 - 30/09/22	Partnership Budget	Training Delivery	SCR Fund	Partnership Fund	Total
Holding account 31 <sup>st</sup> March 2022	4,157	97,233	18,085	7,476	126,951
			Income £		
WCF	46,500*	0	0	0	46,500
Integrated Care Board (ICB)	35,740*	0	0	0	35,740
West Mercia Police	10,722*	0	0	Ο	10,722
ICB - ICON Funding (one off payment)	10,000	0	0	0	10,000
Total Income	102,962	0	0	0	102,962
*please note these are 6 month figures, a	s agreed there wou	ıld be no contrik	outions due to C	COVID-19 in prev	vious year
		E	xpenditure £		
Salaries	68,986	0	0	0	68,986
Data Analyst	13,500	О	0	Ο	13,500
Administration and business costs	20,614	О	0	Ο	20,614
Recharges	24,500	О	0	Ο	24,500
Training Expenditure	0	0	0	0	0
Total Expenditure	127,600	0	0	0	127,600
Net Position	-24,639	0	0	0	-24,639





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#### CHILDREN AND FAMILIES OVERVIEW AND SCRUTINY PANEL 7 JULY 2023

## WORCESTERSHIRE CHILDREN FIRST AND THE INDEPENDENT CARE REVIEW

#### Summary

- 1. The Cabinet Member with Responsibility for Children and Families and the Director of Children's Services have been invited to the meeting to update the Panel on developments relating to the Independent Care Review and how this is being approached within Worcestershire Children First (WCF).
- 2. Presentation slides are attached as Appendix 1.

#### Background

- 3. Children's Social Care reform: Stable homes, built on love was published in February 2023 having been commissioned by the Government to take a fundamental look at Children's social care and understand how to transform it to better support the most vulnerable children and families.
- 4. The Review sets out the reforms under the 6 key pillars and identifies a range of further consultations and a phased approach to implementation. The presentation will set out how this is being approached within WCF business planning. A copy of the WCF Business Plan for 2023-24 is attached as Appendix 2.
- 5. This presentation seeks to provide assurance to the Panel that WCF are engaged in the national review of Children Services and are responding to both consultations and what is presented as best practice approach to children's Social Care and Safeguarding.

#### **Purpose of the Meeting**

- 6. The Panel is asked to:
  - Consider and comment on the WCF approach to the Care Review
  - Agree any comments to highlight to the Cabinet Member with Responsibility for Children and Families,
  - Determine whether any further information or scrutiny on a particular topic is required.

#### **Supporting Information**

Appendix 1 – Presentation slides Appendix 2 - WCF Business Plan 2023-24 available via this link <u>Worcestershire</u> <u>Children First Business Plan 2023 - 2024</u>

#### Contact Points

Tina Russell, Director of Children's Services, 01905 846354 <u>trussell@worcschildrenfirst.gov.uk</u>

<u>Specific Contact Points for this report</u> Alyson Grice/Alison Spall, Overview and Scrutiny Officers Tel: 01905 844962/846607 Email: <u>scrutiny@worcestershire.gov.uk</u>

#### **Background Papers**

In the opinion of the proper officer (in this case the Assistant Director for Legal and Governance) the following are the background papers relating to the subject matter of this report:

Agenda for Cabinet on Thursday, 30th March, 2023

All agendas and minutes are available on the Council's website here.

Independent Review of Childrens Social Care 2023

Worcestershire Children First Business planning 2023/24

## Stable Homes, Built on Love Childrens Social Care Reform

Commissioned by the government to take a fundamental look at children's social care and understand how to transform it to better support the most vulnerable children and families

Published February 2023 the review set out reforms under six pillars and identifies a range further consultations and a phased approach to implementation over two years with mission statements as measure of outcome by 2027

WCF business plan sets out our plans for 23/24 – we will build on this 24-26 taking into account further outcomes of the care review and our Ofsted outcomes Family Help – Providers the right support at the right time so children can thrive with their families

#### **Independent Care Review**

Piloting in 12 LA's "Families First for Children" pathfinders – co design and deliver "End to End" services

Principals: Local, Multi Disciplinary and a focus on family networks

- "End to End" ensuring we work together through the children journey through our services
- Supporting Families First (SFF) Child Protection and Care prevention –
- Multi Disciplinary teams in locality area's
- Targeted Early Help and Children In Need continuum

## A decisive multi- agency child protection system

#### **Independent Care Review**

Families First pathfinders to test a new child protection practitioner role – to co work with family help teams

Consultation on new National Multi Agency Child Protection Standards

As part of revised Working Together 2018

- Advanced Social Work Practitioners supporting multi disciplinary teams (SFF)
- Specialist multi disciplinary CP teams needs to be re-proved
- WSCP interviewed as part of new guidance on education role in Safeguarding Boards – good example

## Unlocking the potential of family networks

#### **Independent Care Review**

Using Families First pathfinder LA's (three in 2023 and up to nine in 2024) test how to implement :

#### "family group decision making"

"family network support" packages in family help pilot areas

Publish a national Kinship strategy and investment plan for training and support

Consider a case for mandating financial allowances for SGO/CAO currently means tested

- Family Group Conferencing exists as part of our safeguarding services – development plans on hold for outcome of care review/funding
- WCF Kinship Strategy revised 2022 – training and payment equal to mainstream carers
- SGO/CAO are means tested we also use the discretionary option in many cases

# Putting love, relationships and stable home at the heart of being a child in care

#### **Independent Care Review**



Two year programme to invest in fostering recruitment and retention – trialled in the North East

National min allowance increased by 12.43%



Registration of Supported accommodation 2023 / inspection 2024



Two regional care cooperatives to commission and deliver care places



Introduction of financial oversight of largest care providers / external organisation to support LA in forecasting / procurements and market shaping



Leadership programme / CPD / and potential registration of residential workforce

- WWCF employed a dedicated recruitment lead 2022 Recruitment is the priority of our business plan and we will learn from this trial
- We matched the fostering allowance fee when it was announced and we add an additional 2% for carers looking after children agreed 11+
- WCF have 27 SBL properties and all are in the process of registering having prepared through 22/23 – refurbishment and SoP developments
- West Midlands is deciding whether or not to put fwd. for the regional commissioning pilot. We will continue with our regional frame work for Residential provider and fostering and we

## Putting love, relationships and stable home at the heart of being a child in care cont.

£30m investment over two years to fund evidenced programmes of family findings, befriending and mentoring

Consultation on externing Corporate Parenting principals to a wider set of relevant bodies (Autumn 23)

Virtual School Head focus on Pupil Plus and apprenticeships

Uplift in leaving care allowances including those in Staying Put and until age 23yrs

Update guidance on promoting H&WB of children in care to Care Leaver to age 25yrs

Consult on mandatory reporting deaths and services incidents for Care Leavers

- WCF launched "Connect" June 23. Supporting care leaver who are alone and have limited trusted friends and family
- Corporate Parenting –
- Development in WCC Jan 24 social value apprenticeships : but more needed by County and District Councils and Business on apprenticeships
- Funding of these intention needs to be understood – Guidance / Responsibilities and Principals v's Expectations and Best practice

# A valued, supported and highly skilled social worker for every child who needs one.

#### Independent Care Review



SWE to inspect education routes by 2025 and take a greater future role in overseeing them



Five year Early Career Framework for SW – starts 2023 within some early adopter LA's



500 additional child and family social work apprenticeships – bursaries and grants / international recruitment



National Workload Action Group



Reduce cost and reliance on agency Social Workers - consultations

- WCF business plans 23/24 looks at developing the route into social work and other social care roles – engagement programme in development with schools / collages and Universities through our Student SW programme
- WCF fed into the consultation on use of agency SW- cost and quality
- WCF innovations in use of multi disciplinary roles to support the QSW functions
- National Workload Action group must

## A system the continuously learns and improves and makes better use of evidence and data

#### **Independent Care Review**

<b>††††</b>
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Childrens Social Care National Framework and data DASH



Align inspection with the National Framework



Development of a suite of practice guides – overseen y national practice group



Enhance of DfE intervention and offer – via escalation pathway : "getting to good" for RI LA's



New formula for Childrens Services funding – before the next spending review 2025/26

- Ofsted have consistently praised our quality assurance approach 2019/23 and how we can demonstrate both case by case and services learning as a result
- Scrutiny / WCF board and Ofsted report we know ourselves well and use of performance data proactively and effectively to mange and develop services
- As regional Improvement and Alliance lead for West Mids. attended a national working group on initial stages of new National Care DASH board

# WORCESTERSHIRE CHILDREN FIRST

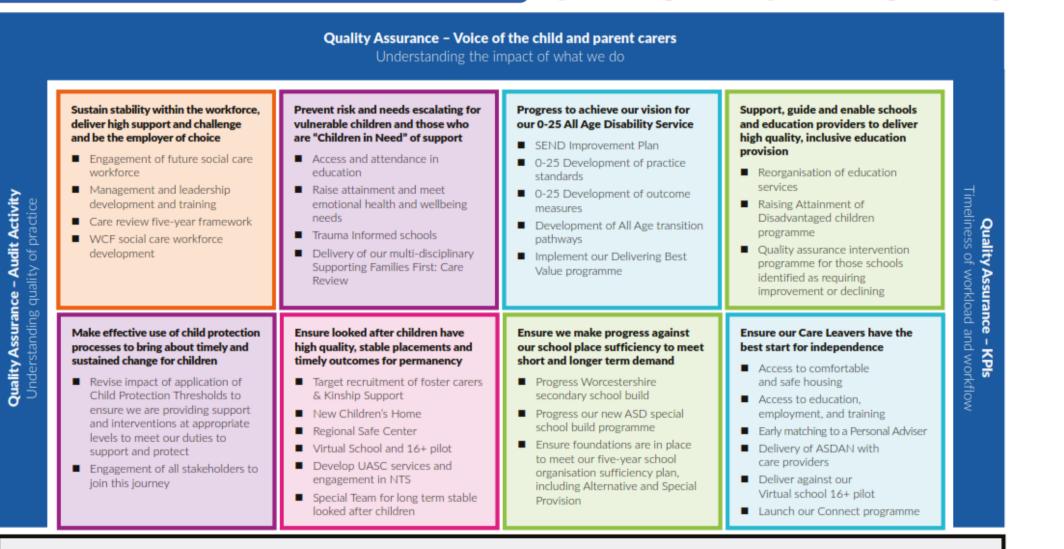
### WORCESTERSHIRE CHILDREN FIRST BUSINESS PLAN

April 2023 – March 2024

# Foundations to our success

- Our business planning year identifying the new priorities for improvement and development.
- First, we must recognise the importance of sustaining the timeliness and quality of practice that we have achieved to date. This day-to-day work, now "business as usual" is as important to sustain as it is to meet our new priorities.
- Progress is built on Partnerships
- 24/25/26 business planning will build on the progress of the Care Review





CHILDREN AT

FAMILY LIFE

OUR HEART

EMBRACE

DIVERSITY

PROTECTION

FROM HARM

GOOD EDUCATION

FOR ALL

Continue to use our resources (financial and non financial) to ensure value for money.

#### Progress is built on partnerships, key partnership activities include:

WCF contributions to Regional Priority Plan - West Midlands Secure Safe Centre Build - Local and Regional developments in the Care Review - WSCP understanding the effectiveness of Early Help for children and families - Development of our Children and Young People participation forums – Progress the Children and Young People Plan through its reporting groups (EHWB/WSCB/SEND/Early Help)



#### CHILDREN AND FAMILIES OVERVIEW AND SCRUTINY PANEL 7 JULY 2023

#### PERFORMANCE AND 2022/23 YEAR END BUDGET MONITORING

#### Summary

- 1. The Panel will be updated on performance and financial information for services relating to Children and Families.
- 2. The Cabinet Members with Responsibility (CMRs) for Children and Families, and for Education and the Chief Executive and Directors of Worcestershire Children First have been invited to attend the meeting to respond to any queries from Panel Members.

#### **Performance Information**

- 3. Attached at Appendix 1 is a dashboard of performance information relating to Quarter 4 (January to March 2023). It covers the indicators from the Directorate level scorecard which relate to services relevant to this Scrutiny Panel's remit.
- 4. The Scrutiny Panels consider this information on a quarterly basis and then report by exception to the Overview and Scrutiny Performance Board (OSPB) any suggestions for further scrutiny or areas of concern.

#### **Financial Information**

5. The Panel also receives in-year budget information. The information provided is for the Outturn Period 12 and is attached in the form of presentation slides at Appendix 2.

#### **Purpose of the Meeting**

- 6. Following discussion of the information provided, the Scrutiny Panel is asked to determine:
  - any comments to highlight to the Cabinet Members at the meeting and/or to Overview and Scrutiny Performance Board at its meeting on 26 July 2023
  - whether any further information or scrutiny on a particular topic is required.

#### Supporting Information

Appendix 1 – Children and Families Performance Information Dashboard Appendix 2 – Budget Monitoring Information (Presentation Slides) for Outturn Period 12 2022/23

#### **Contact Points**

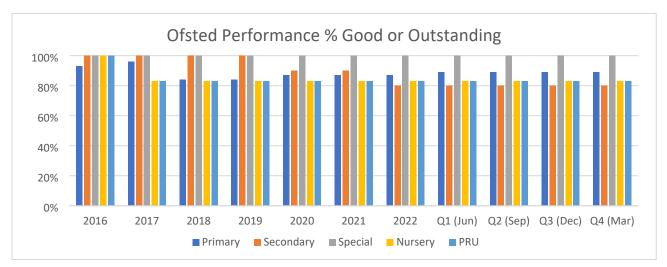
Alyson Grice/Alison Spall, Overview and Scrutiny Officers, Tel: 01905 844962/ 846607 Email: <u>scrutiny@worcestershire.gov.uk</u>

#### **Background Papers**

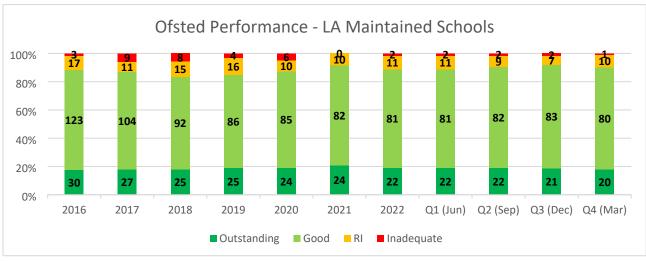
In the opinion of the proper officer (in this case the Assistant Director for Legal and Governance) the following are the background papers relating to the subject matter of this report:

- Agendas and minutes of the Overview and Scrutiny Performance Board on 29 March and 30 January 2023, 7 December, 29 September, 20 July and 23 March 2022
- Agendas and minutes of the Children and Families Overview and Scrutiny Panel on 22 March and 17 January 2023, 3 November, 20 September, 7 July and 11 January 2022.

All agendas and minutes are available on the Council's website here.



#### **Ofsted Performance**



#### Ofsted Commentary for Academic year Sept 2022 to Mar 2023

Since September 22 there have been 56 school inspections for whom 44 reports have been published to date:

9 schools improved from previous inspection outcomes; 4 schools improved from an inadequate Ofsted judgement to Good or Requires Improvement, 4 schools improved from Requires Improvement to Good, and 1 school improved from Good to Outstanding.

1 school retained Outstanding

32 schools retained Good.

13 schools declined from previous inspection outcomes; 5 schools declined from Outstanding to Good, 1 school declined from Outstanding to Requires Improvement, 5 schools declined from Good to Requires Improvement, 2 schools declined from Good to Inadequate.

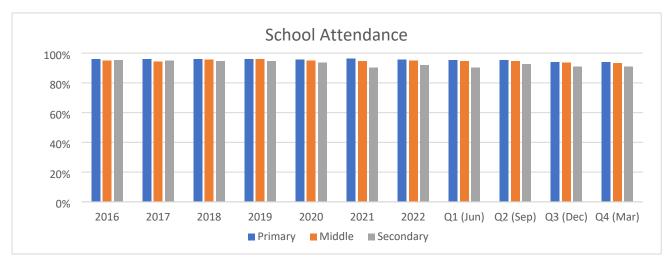
There was 1 monitoring visit that took place, where the school was judged as 'Taking Effective Action'

Of the fifty-six inspections, 43 were of primary/first schools, 3 of middle schools, 8 of secondary schools, 1 of a special school and 1 of an all through school.

All maintained schools judged to be less than 'Good' receive intensive support from the School Improvement Team that will include half termly 'team around the school' meetings to provide support and challenge regarding the

school's rapid improvement journey. Further support includes coaching, leadership development and learning and teaching support.

We still see a particular focus in inspections on the curriculum and phonics provision, and also SEND provision aligning to the outcomes of the LA SEND reinspection. Of the 44 reports published to date this academic year, 43 referred to SEND provision. 40 (93%) of these references described positive SEND practice with 2 identifying SEND practice as an area requiring development. Each of these 2 schools are working proactively with the School Improvement Team to rapidly improve their practice.



#### **School Attendance**

#### **Attendance Commentary**

Pre-Covid, year on year, attendance had been broadly the same or better for each phase and this is also reflected in National figures. 2021-22 showed a drop in attendance across all phases of education and this was mainly due to wider mental health/anxiety issues in both students and families initially caused by the effects of the pandemic. Across the 21/22 academic year, one in four children had less than 90% attendance (persistently absent) with 28 of our mainstream schools having less than 90% attendance (114 have less than 93%) and 15 of our Special Schools and PRU's having less than 90% attendance. These issues have continued into the new academic year (2022/23) with similar levels of persistent and severe absence (below 50% attendance) across the phases although Secondary has been the most affected out of the three especially with severe absence. In September 2022 the 'Working together to Improve School Attendance' DFE guidance was published, building upon existing duties it requires schools and LA's and partners to prioritise and focus resources to support attendance. Every Worcestershire school (currently 267) will be expected to work with the LA to improve school attendance. We are working with the DFE Advisor for Attendance to develop our attendance strategy and testing different arrangements with schools and groups of schools to improve attendance.

#### **Missing Education** 0.0 Q1 (Jun) Q2 (Sep) Q3 (Dec) Q4 (Mar) EHE Registered Permanent Exclusions CME Closures all status CME Under Investigation

#### **Missing Education**

#### **Children Missing Education**

The Q4 snapshot data continues to illustrate an increase of reported CME in Worcestershire (502), the highest ever recorded number in comparison to previous quarters or years. A further 388 CME cases were successfully closed in the same quarter with officers successfully supporting a return to education in each case. Continued efforts to encourage schools, partners, external agencies, and the public to utilise the centralised reporting mechanisms to enable the LA to uphold its statutory duties to identify, track, monitor and support CME are evident within this data.

CME cases continue to remain more complex in nature impacting the longevity of required CME officer casework and safeguarding support.

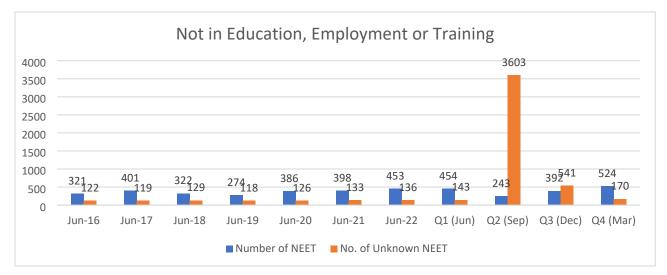
A continued increase in CME reporting for 2023-2024 as schools ensure their adherence to new guidance is anticipated.

#### **Elective Home Education (EHE)**

The number of EHE pupils in Worcestershire was 1131 at the end of Q4, which is an increase on previous years. Of these, 199 cases are registered as GRT EHE. This is showing as a further increase compared to the previous academic year. EHE families continue to be supported through the EHE process. Support is also given for any EHE pupils who may wish to return to school. We have seen an increase in more complex cases, involving participation with multi-agency approaches to ensuring appropriate EHE or return to school. We are still experiencing cases of Year 11 students electing to home educate, which are being scrutinised via the triage process, with challenge offered to Schools if this is deemed inappropriate.

#### Exclusions

The number of permanent exclusions this academic year 2022-23 currently stands at 119. Of these 12 are primary cases and 107 Secondary. We have prevented 25 permanent exclusions through our recent work with schools who are now starting to contact the team at the point of a decision being made. The Exclusions Officer and Vulnerable Learner Team continues to offer support to Schools and families to take action at the earliest point possible when notified of a permanent exclusion and evidence is growing of successful exclusion prevention interventions by schools. Updated Exclusion guidance has allowed us to encourage schools to make decisions more jointly and we are working closely with Social Care to ensure the education engagement is factored into the child's plan.

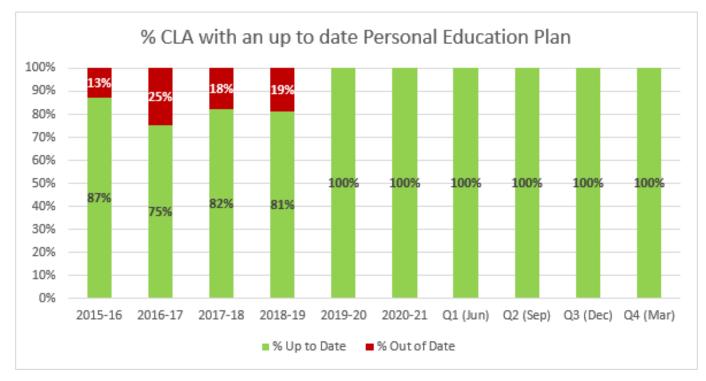


#### Not in Education, Employment or Training (NEET – 16- to 18-year-olds)

#### NEET

Pre-Covid, NEET figures had been falling year on year through a focus of resources by the NEET team and a multiagency approach to identify and remove barriers to participation where possible. The first Covid lockdown had an immediate impact on figures with a significant rise in June 2020. This has continued through 2021 and the 2021/22 academic year. 2022/23 has seen a further increase in NEET to some of the highest levels on record and this is due to a number of reasons: a decreasing pool of provision for employment /training opportunities due to ESF funding changes; the continued impact on young people from mental health issues exacerbated by the pandemic's periods of lockdown and isolation; a noticeable increase in parents not encouraging their children to access post 16 learning/opportunities; whilst 16+ learning providers themselves are reporting increasing numbers of young people not ready for college due to behaviour and immaturity. The WCF NEET team and WCC Employment and Skills staff are collaborating to understand these trends and to support and minimise this issue where possible.

Please note: September Unknown Peak - Due to young people moving provision in September, there are a large number of unknowns that until WCF establishes what is happening are flagged as 'unknown status'. This means at the beginning of each academic year the unknown figure remains high and is at its peak in September. This peak is understood by the DFE and Ofsted and as the month-on-month data shows, reduces throughout the year.



#### **Children Looked After**

#### **Children Looked After**

#### Pre-School and Statutory School Age Personal Education Plans (PEPs)

All CLA from Pre-School to Year 11 (in and out of county) receive three Personal Education Plan (PEP) contacts each year, organised and facilitated by WCF Virtual School Learning Advocates. The PEP meeting is undertaken via Microsoft Teams or face to face, dependent on the needs of the CLA and the context. The school/setting's Designated Teacher (DT) and Social Worker (in consultation with the carer) are expected to upload relevant information to the PEP prior to the meeting and to attend the meeting/consultation call. This enables effective conversations, focusing on evaluation of strategies to specifically meet the needs of individual CLA and methods of monitoring outcomes to measure success. Additional contacts are made throughout the term with the DT, for instance in complex cases or when transitions are imminent.

Since 2019-20, 100% of PEPs have been consistently completed.

There is an improving quality of information in the PEP document due to professional development for Designated Teachers and Social Care colleagues, clarity of information and expectations from WVS and support / guidance.

#### Post 16 Personal Progression Plans (PPPs)

All year 12 and 13 CLA have a scheduled PPP, which is the Post-16 equivalent of a PEP. The rate of PPP completion each term is 100%.

PPPs are facilitated by WVS Post 16 Learning Advocates. The Designated Practitioner/Teacher (DT) and Social Worker (in consultation with the carer) upload relevant information to the PPP prior to the meeting and attend the meeting/consultation call. PPP support for students in FE Colleges has been enhanced over 2021-22 (Oct-March), 2022-23 and 2023-24 by WVS being successful in bidding to take part in The Pupil Premium Plus (PP+) Post-16 Pilot, which responds to the need for additional financial support by testing proof of concept of extending PP+ support to looked-after children and care leavers in general FE colleges.

#### **Pupils Causing Concern**

There are regular meetings with partners including schools and Social Care to discuss pupils at risk of CME, less than 25 hours of education and those where there is a delay in placing in school provision. Specific protocols are in place for each type of concern, such as CME. In addition to ongoing regular supervision meetings with staff to discuss pupils causing concern, formal pupil progress meetings are held termly within WVS which focus on pupils who are not making expected progress against their own challenging targets. These discussions result in individual plans of action for prioritised CLA.

#### **Quality Assurance**

In January 2023 Worcestershire Virtual School significantly improved the quality assurance of PEPs by introducing a RAG rating using a consistent moderation framework. This has improved the quality of PEPs and given DTs clear, practical guidance on producing a high-quality document for the benefit of our children. RAG ratings also provide quality assurance feedback which prompts actions from identified parties in education and social care. Spring Term outcomes (first wave of RAG rated PEPs):

- 897 PEPs completed from EYFS to Post 16:
  - o 85% Green (766 PEPs, from 322 settings)
  - o 12% Amber (107 PEPs, from 68 settings)
  - o 3% Red (24 PEPs, from 23 settings)

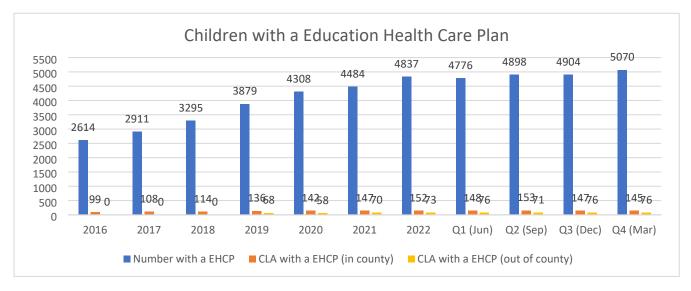
Autumn 2022-23 saw the introduction of a protocol for evaluating and acting upon any schools/settings of concern (including a new CLA/CSW Quality Assurance Audit). The audit is carried out with any school/setting of concern, whether concerns are raised by Ofsted, carers, partners or the virtual school itself. The associated Audit tool is also available to settings who wish to carry out a self-evaluation to improve their provision for our cohorts.

The VSHT and VS Education Co-ordinator attend PEP/PPP meetings on a regular basis to offer support, advice and guidance to WVS Learning Advocates and to monitor the quality of the interaction.

Worcestershire Virtual School produces a termly Self Evaluation Form (capturing progress against Key Performance Indicators) & a Strategic Improvement Plan (to span the academic year). These are quality assured by leaders within WCF and by the Virtual School Governing Board, which meets half termly.

Complimenting these, since September 2022 each strand of the virtual school's strategic work (such as Safeguarding, SEND, etc.) has a detailed 'A3 Plan' to capture the 'current state' and 'preferred future' with objectives to reach this future state. A3 Plans are owned by the relevant strategic lead. These are regularly scrutinised by the Virtual School Headteacher and linked governors to monitor progress and measure impact.

#### **Children with SEND**

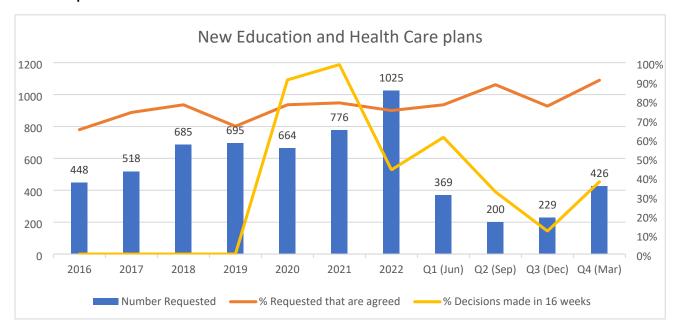


#### **Children with SEND Commentary**

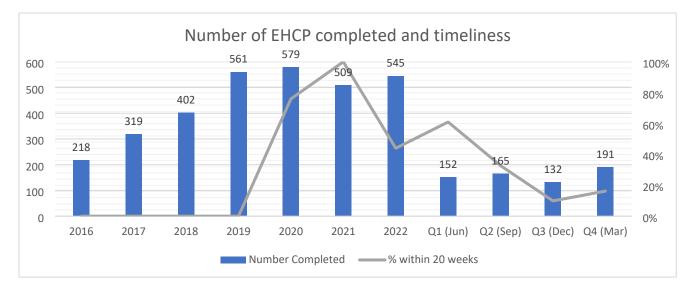
#### **Commentary for Number of EHCP's**

As can be seen the overall number of EHCPs have increased this quarter as we continue to see a high demand. This increase is generally in line with previous quarters. With the exception of Quarter 3 where there was a targeted piece around ceasing plans where required i.e., where a young person had entered employment or higher education.

The analysis of children and young people with additional needs, identified as Children looked After (CLA) in and out of county, subject to a Child Protection Plan (CPP), Children in Need (CIN) and Early Help (EH) remains fairly consistent.



#### **EHCP's requested and timeliness**

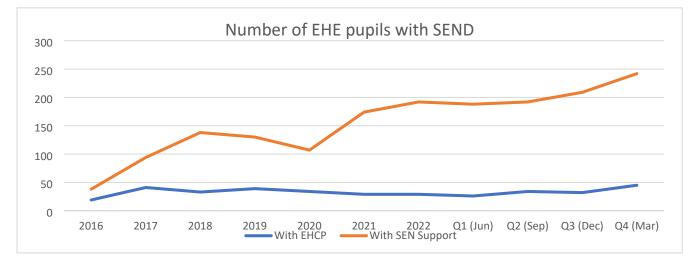


#### **Commentary for EHCP's requested and timeliness**

As previously reported the number of EHC needs assessments requested continues to increase. The number of EHC needs assessments that have been agreed over the last 2 years as a percentage is fairly consistent and in line with the national average. The performance over the last quarter, of decisions being made within 16 weeks, and the % of assessments completed within 20 weeks has increased.

As reported previously For Educational Psychologists (EP) a number of actions were taken and a recovery plan put in place which has evidenced improvements in terms of timeliness. A number of staff that have made up the increased establishment have now started. However, to meet the demand we are still having to use Locum Educational Psychologists. In addition, there has been an increase in establishment of SEND Case Work Officers and new staff continue to join us.

There continues to be concerns regarding the health systems ability and capacity to meet the ongoing demands and the impact of increasing waiting lists for children to be seen by health colleagues. We have however seen an increase in the health advice that is received within timescales. The delays in receiving health advice for EHCNA has been escalated to senior health colleagues who are monitoring this through the Health Children's Transformation Board Programme.



#### **Elective Home Educated Children with SEND**

#### **Commentary for Elective Home Educated Children with SEND**

We have seen a slight rise in the number of children with an EHCP who are electively home educated (EHE). The individual reasons for any increase, are analysed so we are able to understand the reasons. As can be seen there has been a slight increase in the number of children that are EHE with SEN support. This area also continues to be monitored and individual reasons analysed.

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#### Worcestershire Children's Social Work – Summary Data for Scrutiny Panel

2022/23 - Quarter Four

#### Family Front Door



Qtr4 shows a consistent pattern of 36% of contacts meeting the CSC threshold. 28% of "Contacts" leading to a Referral and Social Work Assessment and a further 8% leading to a targeted EH intervention through WCF. While this leaves 64% of contacts not meeting social care threshold, we are still on Covid recovery and FFD is still acting in a key role in line with Working Together as the point of contact for professionals and the public where they have a concern for the welfare or safety of a child. We continue to see a steady rate of contacts coming from our public giving us confidence the general public know where to refer their concerns

Our rate of referrals is in line with our regional SN but remain below Eng. and are relatively consistent as a service. An average of **79% of "Contacts" have a decision in 24hrs** and **a further 19% completed in 48hrs** to ensure the right decision is made regarding the need for SWA.

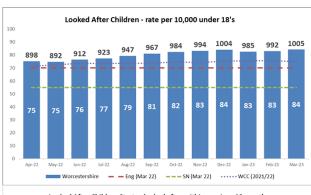
**90% of SWA are completed in timescale**. Those completed within the 45 days range and reflect proportionality in our SWA's.

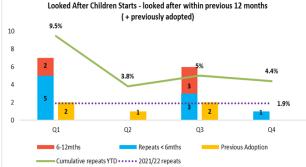
Positive outcomes for children/services are then reflected in 52% of our SWA resulting in WCF continued intervention -36% for a SW intervention and 16% referred into targeted early help at level 3. The percentage of children subject to a repeat assessment in 12 months is consistent over the annual period and we remain lower for repeat SWA then Eng. and in line with our regional SN evidencing quality of decision making in assessment and intervention outcomes for children, "Right service right time".

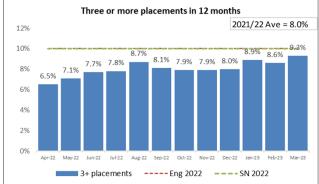
**Risk assessment factors for contacts show our primary reason for contacts is** "Parents struggling with managing their children's behaviours" and "**Child and or Parental mental health" being and** "Neglect" being 2nd and 3rd most common. For 23/24 we are breaking down risk factor in contact as we do risk factor in SWA so we can identify better needs regarding MH of children and parents separately. **Child Mental Health continues to be the 3rd for our second year after parental DA and Parental**. Our JSNA / agency reports / data and feedback and national research continue to shine a light on unmet EHWB needs of Children, including ASD/ADHD, at the early stages leading to risk and complexity increasing and as such a need for children social care intervention.

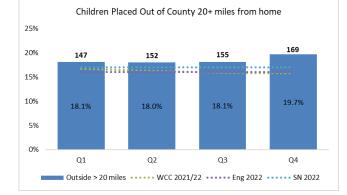
We continue to work with Health and Public Health to evaluate the effectiveness of the EHWB early help offer and accessibility to CAMHS through our Children and Young People Strategic Partnership, our 0-25 partnership, Scrutiny, the ICB and our internal work with the Hereford and Worcester care trust.

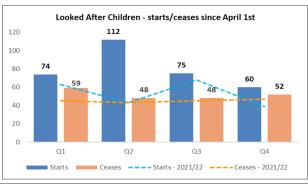
#### Throughcare – Looked After Children and Care Leavers

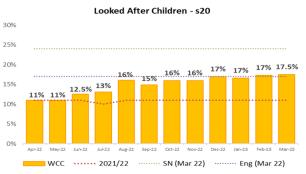




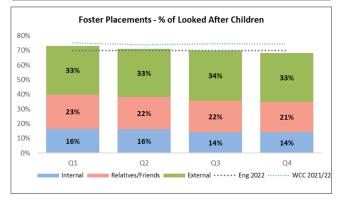




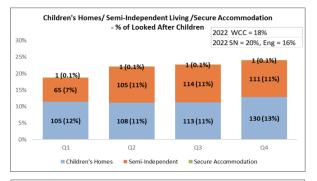


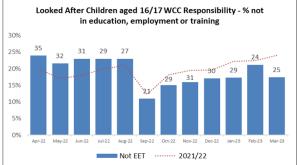




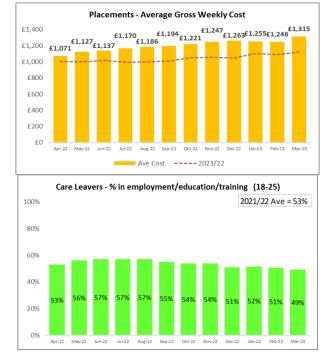


40% 73%





No comparator data is available for this indicator



Care Leavers 19-21 in Employment, Education or Training as at 31 Mar 2023: **53%**. Latest comparative figure for age 19-21 using national annual snapshot methodology (2021/22) -Statistical Neighbours: **54%**, England: **55%** 

#### Looked After Children

We continue to see a pattern this year whereby the number of children entering care exceeds those leaving care and as such the overall number continues to rise. It is essential to balance our care prevention and family support approach with taking action to protect and to act on our statutory duties to accommodate those children in need of support and care including unaccompanied children and young people, who are 73 in total (23%) of all new accommodations this year, and those 16/17yrs who are vulnerable and homeless who represent 5 new accommodations.

Through our Children in Need offer, delivered by Supporting Families First who work to prevent risk and needs escalating to either care or CP we see only 4% of children entering care. Our repeat care data shows a very small number of children return back to care within 6/12mths where they have been successfully moved to alternative permanency arrangements. The rise in our S20 cohort of looked after children is a direct result of our increase in UASC who account for over 50% of S20 children.

We have started recording our Adoption breakdown data to enable us to audit the pattern and trends we are seeing in practice with Adoption breakdowns in teenage years. This year's data show five new care entrants from Adoption breakdowns, two of which were WCC Adoptions one from 2007 and one from 2008.

Tracking of the demand for new residential placements (81 through 22/23) shows a continued primary cause as being placement breakdown of existing children in care placements. The primary age is 11yrs – 15yrs representing 74% where it seems the "teenage years" prove too challenging for the carer to continue to commit to the young people, some of whom have been with them for years and or the re-connection with birth family becomes a driver to breakdown care placements. Business planning 23/24 continues our work to see what we can do differently to prevent placement breakdown.

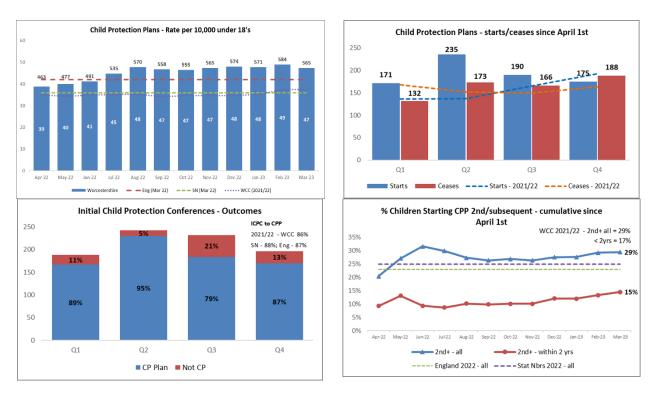
This is impacting on our long term stability in placements which has seen a reduction to 68% from 72% in 21/22 and our short term stability is at 9%, up from 8% last year, with the trend showing an increase as once a breakdown in a long term placement occurs young people find it very difficult to re-settle.

Our Foster Care recruitment continues to be a challenge and we have been unable to attract carers wanting to care for older children or larger sibling groups and as such see an increase in externally placed children and a decrease in those placed in house via WCFF. The buddy system introduced last year has been slow to attract new carers and nationally recognised limitations in the placement market have led us to see a greater dependence on IFA and a small increase in those placed over 20miles. Foster care recruitment and placement breakdown are priorities in our 23/24 business planning.

#### Care Leavers

Our data shows we compare at Eng./SN averages for each Care Leavers 19 to 21 who are - In Touch / Engaged in employment, education or training and at 94% is above average for those who are in Suitable Accommodation. However, this remains a focus and through both Corporate Parenting Board and through the virtual school 16+ pilot and WCC skills we are focusing work on our care leavers not in employment, education or training both preventing this number increasing and trying to change the position for those hardest to reach.

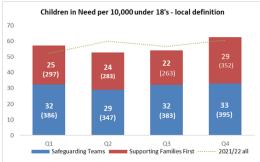
#### Child Protection

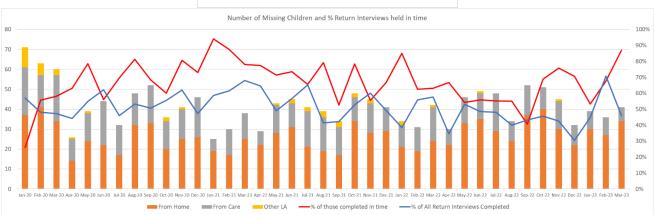


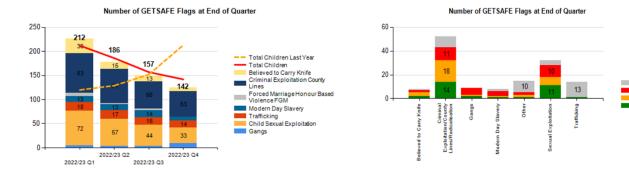
As we continue to be successful in preventing care and managing risk within families our child protection processes show higher rates and an overall higher rate of CP compared to Eng. averages and our SN. **However, outcomes:** S47 to ICPC at 32% are in line with Eng. averages at 34% and our regional SN neighbours (Staffs) as are ICPC outcomes at 87% resulting in a plan. It's important for us to put our position into context and effectiveness of intervention.

Repeat CP within two years. We have undertaken two audits this year in response to data trend and these audits showed appropriate re-application of CP threshold and highlighted Covid impacts where families had been adversely affected with re-emergency of MH and substance misuse. We have also seen some sibling groups impacting on data for example two sibling groups of five.

#### Children in Need

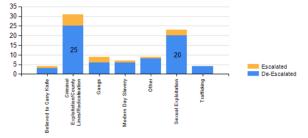






Unrated Red Amber Green

Number of GETSAFE Flags De-Escalated in the last quarter



#### Children In Need

Following the success of our "edge of Care" approach from Jan 2020 as part of business development in 21/22 WCF developed practice to manage the majority of our Children in Need cases through the multi-disciplinary Supporting Families First in an attempt to provide support and prevent risk and needs escalating to the level of Child Protection and or Care. The service has worked with 758 children over the year 22/23 and Outcome data shows positive outcomes with 76% of children successfully closing after a positive intervention. 19% have stepped up to Child Protection

and 2% have become looked after children. These data statistics show SFF are working at the right threshold to prevent risk escalating and requiring protection or care interventions. The "sustainability" cohorts measured within SFF relate to 50 children worked with Jan 2020, and 51 CIN worked with since May 21 who were then successfully closed to the SFF their outcomes are measured annually to evidence the sustainability of their progress. This data shows of the 101 children closed to SFF for 2-3 years only 12 returned to service and became Looked After and 15 returned to service and become CP.

#### Missing

A detailed audit undertaken July 22 of missing cases identified that WCF have a consistent and effective response pathway for children that go missing from care or home. They are offered a timely WRI, 1 in 2 children are engaging in an interview and there is a robust and multi-agency response including appropriate pathways for children including those identified at risk of criminal exploitation. When speaking with children about their whereabouts when missing they overwhelmingly report they have been with friends and have frequented the local area.

Children missing from care overwhelmingly report when they go missing it is to be with their family. We have no missing UASC young people and this is not a common problem in WCF as reported to be in other LA's. Some staffing issues with vacancies in our Missing Officer team has impacted on capacity to offer interviews for short periods during 22/23 but overall the team and its positive impact can be seen in the data which shows on a child-by-child basis we see a reduction in incidents and as a service we have seen a good impact of the Missing Persons Officer role since its creation in 2019 where we saw 744 children with a missing incident down 647 in the first year and then down to below 500 for the years 2021 and 2022.

#### Get Safe

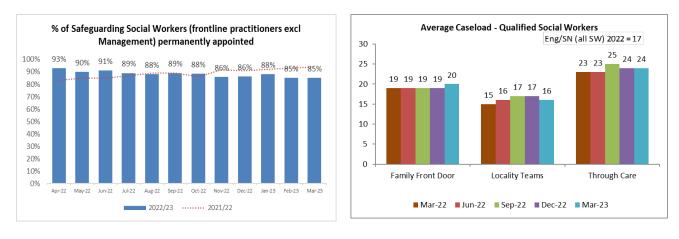
We have significantly developed our Get Safe data and profile to understand the picture of exploitation and can see through the three charts what that profile of risk looks like. With top categories of risk being criminal exploitation county lines and child sexual exploitation. We track individual children the second chart shows how we have identified those children as; Red as "experiencing"; an immediate plan of intervention, Amber "believed to be experiencing" and liaison with partners around a plan of proactive support and Green where we identify the child to engage them in universal level 2 support and diversionary activities. The last chart shows the number of children who we have successfully stepped down in their risk rating during the Qtr. or been stepped up and we can see effective work taking place with young people to reduce risk. The GM and Senior Leadership Team receive a weekly report from WCF GET SAFE team on children missing from home and care who also have a Get Safe flag to have sight on the Worcestershire picture but also to ensure we address and co-ordinate Get Safe / Mace and Missing strategy meeting for theses vulnerable children.

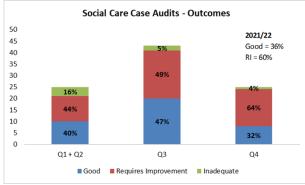
#### Children with Disabilities

Children in Need include those with disabilities we are supporting. We continue to support a high number of children with disabilities through community and overnight short breaks. The CWD services shows appropriate evidence of safeguarding awareness and intervention with the CIN/CP and LAC levels of needs having been identified and assessed for some children.

We have now completed the 0-25 All Age Disability organisational structure and developments are underway to build practice and processes between the CWD and Young Adults Team to ensure we have a 0-25 approach with early information sharing and good transitions to Adult Services where this is appropriate

#### Workforce and Quality of Practice





Whilst we have had a small drop to 85% of permanency in the Social Work workforce this still represents a high sustained percentage in the context of the national and regional shortages and challenges. Workforce permanency in social care and safeguarding stands at 86% and management at 95% and is an important factor in the overall stability of the workforce.

In year SW staffing challenges have led to periods of higher caseloads for individuals which are monitored closely and Through Care development of service has seen interim use of IRO's covering statutory visits to 91 stable Looked After children they knew well until we were able to resource a senior worker supported by family support workers to manage this group of children and young people.

We seek to cover all vacant and maternity and LTS posts with agency but agency recruitment has been a challenge at key times both in terms of timely availability and also quality of agency SW.

The service has responded with innovative ways of using our own quality and experienced qualified SW staff to ensure we promote relationship based practice and prevent any drift and delay in case work.

Quarter 4 saw an increase in RI and decrease in Good judgements. For Qtr. 4 we selected cases held by agency staff given our agency increase and a change from what has been our long term agency. The reduction in quality is reflected in outcomes of the full report.

However, our five year analysis shows a significant and sustained improvement in cases judged as "good" an associated reduction in those rated RI and Inadequate. Our moderation and follow up processes keep our bar high for learning and improvement and mean we impact on the child case as well as take on service learning.

In our last social care staff survey Dec 2022 we heard from over 600 staff - 84% told us they received regular supportive and reflective supervision, 84% said their worries and concern were listened to and dealt with, 75% said they felt valued at work and 79% said WCF was an inclusive service that was proactive in addressing anti discriminatory practice and 65% said they had a manageable case load.

## Appendix 2 - Budget Monitoring 2022/23 – Outturn Period 12

## Children and Families Overview and Scrutiny Panel 7<sup>th</sup> July 2023



1

## **Overview of Council Outturn 2022/23**

- Cabinet was presented with the provisional financial results for the Council on 29 June 2023.
- Position was a net overspend of £7.3m on a £373.2m budget.
- Overspends were in all our demand led areas, Adult Social Care, Children's Social Care and Home to School Transport were mitigated by underspends in other service areas and in central budgets.
- For context the wider economy CPI inflation in the UK has created some of these pressures since the budget was set in February 2022.
- The £7.3m will be funded by a planned transfer from specific reserves, our general fund balances are unaffected and stand at £14.3m.

Service Area at March 2023	Net Budget £m	Forecast £m	Variance £m	%
People – Adults	138.909	145.350	6.441	4.6%
People – Communities	20.601	20.138	-0.463	-2.2%
Children's Services/WCF *	109.108	115.652	6.544	6.0%
Economy & Infrastructure	59.225	58.508	-0.717	-1.2%
Commercial & Change	7.686	7.161	-0.525	-6.8%
Chief Executive	3.382	2.470	-0.912	-27.0%
Public Health	0.124	0.124	0.000	0.0%
Total: Service excl DSG	339.035	349.403	10.368	3.1%
Finance/Corporate Items	34.662	31.110	-3.552	-10.2%
Non-assigned items	-0.500	0.000	0.500	-100.0%
TOTAL	373.197	380.513	7.316	2.0%

Children's / WCF Budget figure of £109.1m is the net budget to pay the net contract price to WCF



### **Dedicated Schools Grant Outturn 2022/23**

DSG year-end position is an overspend of £8.9m with a cumulative deficit of £20.3m at the end of 2022/23, the deficit position at the end of 2023/24 is predicted to be around £28m:

			R A	Over 5% 1% to 5%
			G	0 to 1%
2022/23 Budget Monitoring Outturn - March 2023	Current Budget	Outturn	Variance	Variance
DSG Blocks	£000	£000	£000	%
Schools	127,359	126,324	(1,035)	-0.8%
High Needs	68,405	79,480	11,075	16.2%
Early Years	35,418	34,929	(489)	-1.4%
Central	3,325	3,019	(306)	-9.2%
Other School Grants	0	185	185	0.0%
DSG	234,507	243,937	9,430	
DSG Grant	(234,507)	(234,941)	(434)	0.2%
DSG Transfer from Reserves	0	(8,996)	(8,996)	0.0%
DSG including Grant Income	0	0	0	

Overspends/				
Underspends (-)				

Summary Position for Dedicated Schools Grant	
	£m
Accumulated Deficit 1 April 2022	11.3
High Needs Deficit 2022/23	11.1
Savings on Other Blocks	-2.1
Accumulated Deficit 31 March 2023	20.3
Projected Early Years and Schools Block	-0.5
Projected High Needs Shortfall 2023/24	8.0
Projected Accumulated Deficit 31 March 2024	27.8

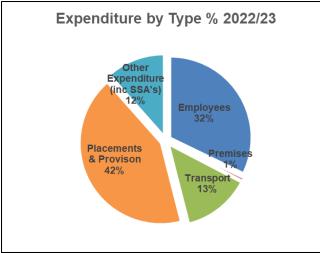
- Currently the deficit sits as a negative unusable reserve on the balance sheet permitted via a statutory instrument. It is worth noting that this is not a Worcestershire County Council issue in isolation and is a major concern amongst local authorities nationally.
- On the 12 December 2022 the Government announced its intention to extend the statutory override for the Dedicated Schools Grant for the next 3 years from 2023/24 to 2025/26, which is welcome in the short term, however this essentially defers the problem of funding and how to solve the historical deficit for SEND and High Needs to the end of March 2026.



## WCF Budget Overview 2022/23

 The full-year WCF budget was currently £138m of which over half was the 'demand led' budgets of Placements and Home to School Transport. WCF was overspend by £6.5m which includes a net overspend of £5.3m for Home to School Transport.

WCF Budget 2022/23	£000's
Employees	45,467
Premises	665
Transport	18,902
Placements & Provison	59,953
Other Expenditure (inc SSA's)	16,290
Gross Expenditure	141,277
Sales, Fees and Charges	-2,508
Fuunding for Pay Award	-1,671
WCF Budget / Contract Price	137,098



- At budget setting there was a risk on placements could exceed the budget for 2022/23 of around £2m £3m and the mitigation was the £1.9m risk reserve which was used to fund part of the overspend. This has already been replaced in 2023/24 and stands at £2m.
- This financial year was an extremely challenging time for local government and WCC / WCF are no exception. Inflation and demand pressures are impacting on both income and expenditure particularly within Adults and Children's Social Care and Home to School Transport which was a concern in terms of the Council's / WCF's ability to manage its budgetary position. These pressures are not unique to Worcestershire.





### Outturn 2022/23 - £6.6m overspend funded by reserves

	Latest Budget	YTD	Variance	Variance	Change since last month
	£000	£000	£000	%	£000
	0.40	0.50	07	10.000/	
WCF Management & Board	948	852	-97	-10.20%	4
Training	183	136	-47	-25.84%	-17
Resources Teams	4,015	2,854	-1,161	-28.91%	-287
Support Service Payments	7,479	7,454	-25	-0.33%	-25
Resources	12,625	11,296	-1,329	-10.53%	-325
	0.550	10.000	100	1.0004	
CSC Safeguarding Services	9,553	10,020	468	4.90%	-89
Integrated Family Front Door	4,977	4,786	-191	-3.83%	-61
Placements & Provision	62,312	67,301	4,988	8.01%	90
Worcestershire Safeguarding Children Board	93	93	0	0.00%	0
CSC Through Care	6,089	5,834	-255	-4.18%	-69
CSC Targeted Family Support	5,692	4,635	-1,057	-18.58%	-74
Social Care	88,715	92,668	3,953	4.46%	-203
AAD Staffing	6,637	6,456	-181	-2.73%	-178
AAD Short Breaks	2,665	2,566	-99	-3.73%	-48
AAD Placements & Packages	2,129	2,687	558	26.23%	48
All Age Disability	11,431	11,708	278	2.43%	-178
Sufficiency & Safeguarding	681	553	-128	-18.74%	-97
Quality and Improvement	2,387	1,695	-691	-28.97%	-34
Vulnerable learners	3,926	3,143	-782	-19.93%	-385
Education, Early Years, Inclusion and Place Planning	6,993	5,392	-1,601	-22.90%	-515
Home to School Transport	18,498	24.844	6,347	34.31%	1,401
Home to School Transport	18,498	24,844	6,347	34.31%	1,401
		,= .	<b>,</b> ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		.,
Youth Offending Services	507	507	0	-0.01%	0
Youth Offending Services	507	507	0	-0.01%	0
Touth Onending Services	307	507	0	-0.0170	U
TOTAL	138,769	146,416	7,647	5.51%	179
Contract Income	137,098	137,098	0	0.00%	0
Additional funding to cover overspend	0	6,602	6,602	0.00%	6,602
HTST agreed contribution in September 2022	0	1,045	1,045	0.00%	1,045
Pay award above contract from WCC	1,671	1,671	0	0.00%	0
Projected Surplus/(Deficit) before Corporation Tax	0	0	0		7,467

Resources Directorate's underspend mainly relates to vacant posts which were being held in mitigation of a challenging financial position in 2023/24. Further restructuring of the management of teams within the Directorate has released further savings and assist with the overall financial position of the company in 2022/23. Income of £379k due to the rise in interest rates has helped the overall position.

Social Care Service placements were £4.9m overspent due to increase in demand and complexity. The number of placements at the end of the year was 1,042, an increase from the figure of 1,026 from December in the last quarter the increase has been 1.6%, 15% in the last 12 months and average costs have increased by 17.1%. As part of managing risk and volatility in Children's placements, there was earmarked reserve of £1.9 million set aside in the council, which was used in 2022/23. There have been some mitigations in other Social Care areas in terms of budgetary control (by holding vacancies) to mitigate the overall position. Whilst the external placement numbers are increasing locally and nationally. Our robust commissioning and management approach have resulted in cost avoidances which limited price increases however, this is more challenging in the current economic environment.

Home to School Transport (HTST) overspend was mainly due to current inflationary pressures on providers and increased demand for mainstream and SEND transport for pupils. This has resulted in increased prices for the service – primarily the impact of fuel and staffing costs. This is also impacted by increased demand with more parents seeking use of transport and more children receiving a transport package as part of their Education, Health and Care Plans.



www.worcschildrenfirst.org.uk

## **Outturn by Service WCF Financial Statements**

- WCF external audit was commenced in June by our Auditors Grant Thornton.
- Accounts prepared under FRS102.
- WCF Risk, Governance and Audit Board will review accounts and audit report in detail in early mid July.
  - Anticipated Unmodified audit opinion clean bill of health.
  - Included as part of council's group financial statements that were presented to Cabinet on 29 June 2023.



### WORCESTERSHIRE CHILDREN FIRST FINANCIAL STATEMENTS

2022-2023



## **Delivering Better Value in SEND (1)**

The 55 local areas which have opted to participate in the initiative are being supported to identify the highest impact changes that can be made to improve outcomes for children and young people with SEND, and to optimise the use of finances. In Phase One, each local authority receives dedicated technical support and funding to help identify opportunities for improvement with their partners. They will then create a plan to deliver the improvements across their local system.

## The addition to Phase 1 the programme will:

- Collate good practice in delivering services for children and young people
- 97 with SEND. It is envisaged that all local areas nationally will be able to access these learnings.
- Aggregate data and evidence across all local areas in the programme to ٠ understand consistent themes and challenges and inform future policy.
- The £1m Grant will support this development and WCC have put aside ٠ funding a reserve to help facilitate the improvement and a more sustainable system.







## **Delivering Better Value in SEND (2)**

£80m

£70m

£60m

£50m

£40m

£30m

£20m

£10m

Em

£60m

2019-20

- The Department for ٠ Education acknowledges the current challenges which local systems are experiencing in delivering special educational needs and disability services (SEND). The Delivering പ്പ Better Value in SEND ജ programme (DBV in SEND) is aiming to support local authorities and their local area partners to improve the delivery of SEND services for children and young people whilst working towards financial sustainability.
- In Module 1 we identified the areas to prioritise to effect the greatest change in Worcestershire.

£35 m

£30 m

£25 m

£20 m

E15 m

£10 m

£5 m

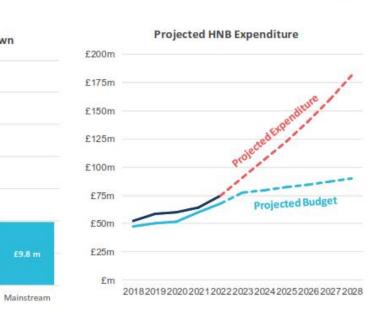
£m

MSS

£74m

2021-22

2021/22 HNB Expenditure Breakdown



HNB expenditure has grown 23% in Worcestershire since FY 19/20 with growth primarily driven by caseload rather than cost.

**HNB Spend Over Time** 

£64m

2020-21

MSSA, INMSS, Post 16 & FE and Mainstream account for 82% of expenditure.

INMSS

£10.3 m

Post 16 and FE

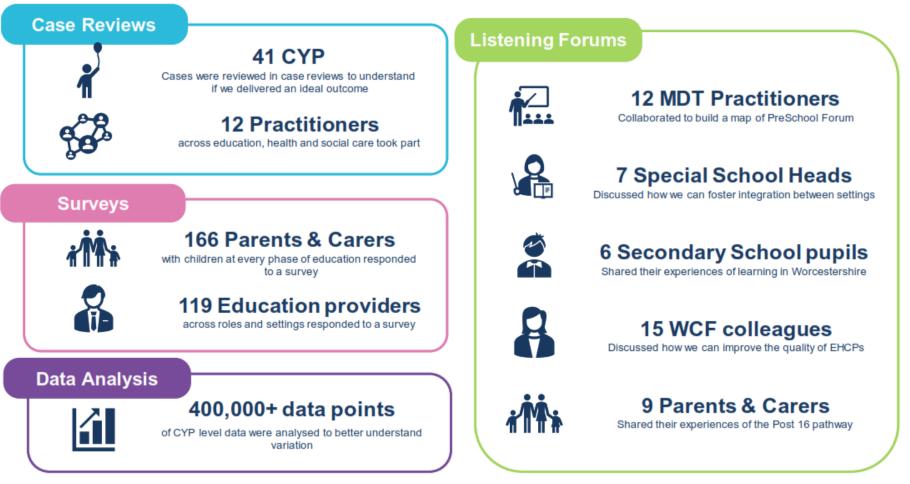
Unmitigated expenditure is forecast to grow to £180m in 2028.



### **Delivering Better Value in SEND (3)**

The diagnostic activity has been co-produced with partners from across the system





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## Any questions?



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#### CHILDREN AND FAMILIES OVERVIEW AND SCRUTINY PANEL 7 JULY 2023

#### WORK PROGRAMME

#### Summary

1. From time to time the Children and Families Overview and Scrutiny Panel will review its work programme and consider which issues should be investigated as a priority.

#### Background

- 2. The Children and Families Overview and Scrutiny Panel is responsible for scrutiny of:
  - Children's Social Care and Families
  - Public Health relating to Families
  - Education and Skills
- 3. The Work Programme (attached at Appendix 1) is part of the Council's rolling Annual Scrutiny Work Programme which was discussed by the Overview and Scrutiny Performance Board (OSPB) on 28 April 2023 and agreed by Council on 18 May 2023.

#### Dates of Future Meetings

- 27 September 2023 at 10am
- 6 December 2023 at 2pm

#### **Purpose of the Meeting**

4. The Panel is asked to consider the 2023/24 Work Programme and agree whether it would like to make any amendments. The Panel will wish to retain the flexibility to take into account any urgent issues which may arise.

#### Supporting Information

 Appendix 1 – Children and Families Overview and Scrutiny Panel Work Programme 2023/24

#### **Contact Points**

Alyson Grice/ Alison Spall, Overview and Scrutiny Officers, Tel: 01905 844962 / 846607 Email: <u>scrutiny@worcestershire.gov.uk</u>

#### **Background Papers**

In the opinion of the proper officer (in this case the Assistant Director for Legal and Governance (Monitoring Officer)) the following are the background papers relating to the subject matter of this report:

Agenda and Minutes for Overview and Scrutiny Performance Board on 28 April 2023

Agenda for Council on 18 May 2023

All Agendas and Minutes are available on the Council's website <u>weblink to Agendas and</u> <u>Minutes</u>

#### SCRUTINY WORK PROGRAMME 2023/24

#### Children and Families Overview and Scrutiny Panel

Date of Meeting	Issue for Scrutiny	Date of Last Report	Notes/Follow-up Action
7 July 2023	WSCP Annual Safeguarding Report	July 2022	
	Children's Social Care – The Government's Implementation Strategy and WCF Business Plan		Chairman agreed items be added to Work Programme - February 2023.
	Performance (Q4 January - March) and Year End Budget Monitoring		
27 September 2023	Home to School Transport Review outcome		Chairman agreed item be added to Work Programme – February 2023
	Performance (Q1 April to June) and In-Year Budget Monitoring		
6 December 2023	Youth Justice		Chairman agreed item be added to Work Programme – April 2023
	Performance (Q2 July to September) and In-Year Budget Monitoring		
	Update on the Special Educational Needs and Disabilities (SEND) Accelerated Progress Plan	3 November 2022 24 May 2023	
January 2024	Scrutiny of 2024/25 Budget		
March 2024	Performance (Q3 October to December) and In- Year Budget Monitoring		
	Annual Update on Educational Performance Outcomes	22 March 2023	

Possible Future Items			
TBC	Current organisation of Education within the County (2 tier/3 tier)		Requested by Panel 16 July 2021 To be considered when further KS2 data available
TBC	Update on the Assessment Pathway for children who have Attention Deficit Hyperactivity Disorder (ADHD)		Requested by Panel 11 January 2022
ТВС	Children Missing Education		Requested by Panel 23 March 2023
ТВС	Ofsted Inspecting local authority children's services (ILACS) Inspection – Feedback	11 September 2019	ILACS inspection due post July 2022
ТВС	Delivery Model for Medical Education Provision – Update	16 March 2021	
ТВС	Autism provision and the availability of places within education settings		Requested by Panel 10 May 2022
TBC	Nursery provision and wrap around care		Following Budget announcement March 2023
Standing Items			
March	Education Performance outcomes		Annually
July	WSCP Annual Safeguarding Report		Annually
November/January March/July/Septem ber/November	Budget Scrutiny Quarterly Performance and In-Year Budget Monitoring		Annually Quarterly